

Contents

Subject	Page
Introduction	1
Aim of the studied	5
Review of literature	6
<i>Chapter I: Conflict</i>	6
Definition.	
Importance.	
Causes.	
Types.	
Conflict process.	
Consequences of conflict.	
Conflict management.	
<i>Chapter II: job satisfaction</i>	24
Definition.	
Job satisfaction in nursing.	
Factors influencing Job satisfaction.	
Job dissatisfaction	
Subjects and Methods	36
Results	44
Discussion	75
Conclusion	86

Contents

Subject	Page
Recommendations	87
Summary	89
References	93
Appendices	
Thesis proposal	
Arabic summary	