

REFERENCES

- Abd El-Hakam, E.M., (2003):*** Assessment the quality of nursing performance among immediate postpartum women at Benha University hospital, Master thesis, Faculty of Nursing, Benha University, p 79.
- Abdallah, S., (1998):*** Educational program for pediatrics nurses about viral hepatitis, Master thesis, Pediatric nursing, Faculty of Nursing, Ain Shames University, p 126.
- Abed El sayed, S., and Hassan, F., (1994):*** In-service educational program for nurses performance tracheal suctioning, The New Egyptian Journal of Medicine, 10(4): 18.
- Ahmed, S.H., (2003):*** Development of clinical nursing care standards for adult surgical patient, Doctorate thesis, Faculty of Nursing, Alexandria University, p 205.
- American Academy of Pediatrics (AAP) committee on fetus and newborn and American College of Obstetricians and Gynecologists (ACOG) committee on obstetrics (2002):*** Guidelines for prenatal care, 5thed., Evanston, IL: Author.
- Apgar, V., (1966):*** The newborn Apgar scoring system: Reflections and Advice, Pediatric clinics of North America, 13 (3): 645-650.
- Association of Women's Health, Obstetric and Neonatal Nurses (AWHONN) (1996):*** Compendium of postpartum care, Washington, DC: Author.
- Aurilio, L.A., Chatham, C., Conroy, M.L., Degraw, C., Greer, P., Hisley, S.M., Miller, R.S., Robinion, K., and Wood, L.S., (2004):*** Maternal-neonatal nursing, Incredibly Easy, Lippincott Williams & Wilkins, Philadelphia, p 419.
- Avenshire, M., and Enriquez, M., (2000):*** Comprehensive maturity nursing, 4th ed., Jones & Bartlett, Boston.
- Beckmann, C.R., Ling, F.W., Herbert, W.R., Laube, D.W., Smith, R. P., and Barzansky, B.M., (1998):*** Obstetric and gynecology, 3rded., Williams & Wilkins, Philadelphia, p141.

- Bennett, V. R., and Brown, L. K., (1998):** Myles textbook for midwives, 12th ed., reprinted by Churchill Livingstone, Hong Kong, pp 514-515.
- Bennett, V. R., and Brown, L. K., (2001):** Myles textbook for midwives, 13th ed., Churchill Livingstone, India, pp 590, 674.
- Benson, R., and Pernoll, M., (2002):** The puerperium: Handbook of obstetrics and gynecology, 3rded., New York, McGraw-Hill.
- Bethesda, M. R., (2001):** The quality assurance project's information outlet, Center for Human Services, 9(1):814-816.
- Bick, D., MacArthur, C., Knowles, H., and Winter, H., (2002):** Postnatal care: Evidence and guidelines for management, Churchill Livingstone, London.
- Blackburn, S.T., (2003):** Maternal, fetal and neonatal physiology: A clinical perspective, 2nd ed., St.louis, MO: Saunders.
- Bobak, I., and Jensen, M., (2001):** Normal postpartum and normal childbirth, 6th ed., St. Louis, Mosby.
- Bohinc, M., and Gradisor, M., (1999):** Quality of nursing care in Slovenia, Journal of Nursing Administration, 29(11): 15-17.
- Bowes, W. A., (1996):** Postpartum care. In Gabbe.G., Niebyle. J.R., &Simpson, J.R., (eds.), *Obstetrics: Normal and problem pregnancies*, New York, Churchill Livingston, pp 692-713.
- Brewer, M., (2003):** Five keys To successful management, Lippincott Williams & Wilkins, London, pp 294-295.
- Brown, J.A., (1998):** The health care quality handbook, A professional resource and study guide, Pasadema, Calif, pp 719-720.
- Brown, K., (2000):** Management guidelines for women's health nurse practitioners, F.A. Davis Company, Philadelphia, p 264.
- Buckley, K., and Kulb, N., (2003):** The postpartum period: Handbook of maternal and newborn nursing, 4thed., Flescher, New York.

- Buetow, S.A., and Willingham, J., (2003):** Accreditation of general practices: Challenges and lessons, BMJ, 12: 129-135.
- Burroughs, A., and Leifer, G., (2001):** Maternity nursing, 8thed., W.B Saunders Company, Philadelphia, pp 202, 205, 208, 216.
- Campbell, S.M., Roland, M.O., and Buetow, S., (2000):** Defining quality of care, Social Science and Medicine, 51: 1611-1625.
- Carey, R.G., & Lioyd, R .C., (1995):** Measuring quality improvement in healthcare: A guide to statistical process control, applications, New York.
- Cashion, K., (1997):** Normal postpartum. In D.L., Lowdermilk, S.E., Perry, & T.M., Bobak, (Eds), Maternity and women's healthcare, 6thed., St.Louis, Mosby.
- Chamberlain, G., (1996):** Lecture notes on obstetrics, 7thed., Blackwell science, Britain, pp 229-230.
- Clapham, S., Basnet, I., Pathak, R., and Mccall, M., (2004):** The evaluation of a quality of care approach for improving emergency obstetric care in rural hospital in Nepal, International Journal of Gynecology and Obstetric, (86): 86-97.
- Clark, J., and Coppcutt, L., (1997):** Management for nurses and health care professional, New York, p 221.
- CoFer, J.I., and Greeley, H.P., (1998):** Continuous quality improvement for health information management, Marblehead, Mass, Opus Communications.
- Coleman, M., and Endsley, S., (1999):** Quality improvement: First steps Family Practice Management, 6(5): 29- 34.
- Collins, N., (2005):** Normal postpartum care: Nursing continuing education, Wild Iris Medical education.
- Corbo, M.G., (2000):** Nonnutritive sucking during heel stick procedures decreases behavior distress in the neonate newborn infant, Biology of the Neonate, 77(3): 162-167.

- Creasy, R.K., and Resnik, R., (1999):** Maternal-fetal medicine: Principles and practice, 4th ed., W.B. Saunders, Philadelphia.
- Cunningham, F. G., Gant, N.F., Levena, K.J., Gilstrap, L. C., Hauth, J.C., and Wenstrom, K.D., (2001):** The puerperium. In Williams obstetrics, 21st ed., McGraw- Hill, New York.
- Cunningham, F.G., MacDonald, P., Gant, N., Leveno, K., Gilstrap, L., Hankins, G.D., and Clark, S.L., (1997):** The puerperium. In Williams obstetrics, 20th ed., Norwalk, CT: Appleton & Lange.
- Decherney, A.H., and Nathan, L., (2003):** Current obstetric and gynecologic diagnosis & treatment, 9th ed., McGraw-Hill comprises, USA, pp 234, 245, 248.
- Dickason, E.J., Silverman, B.L., and Kaplan, J.A., (1998):** Maternal-infant nursing care, 3rd ed., Mosby- year book, Inc, USA, pp 395,460.
- Didona, N.A., and Marks, M.G., (1996):** Introductory maternal-newborn nursing, J.B. Lippincott Company, USA, p 244.
- Donabedin, A., (1988):** The Quality of care How can it be assessed? Journal American Medical Association, 260(12): 1743-1748.
- Essawi, D. A., (2001):** Postpartum care in Kasr El Aini hospital, Master thesis, Faculty of Medicine , Cairo University, pp 117, 123.
- Fax, J.A., (2002):** Primary health care of infants, children & adolescents, 2nd ed., Mosby, USA, p 115.
- Fiorica, J.V., (2000):** The breast. In J.R., Scott, et al., (Eds): Danforth's obstetric and gynecology, 8th ed, Lippincott Williams & Wilkins, Philadelphia, pp 631-648.
- Franzblau, N., and Witt, K., (2005):** Normal and abnormal puerperium excerpts, available on [http:// www.emedicine com](http://www.emedicine.com), Inc.
- Frederiksen, M.C., (2000):** Obstetrics and gynecology, Lippincott Williams & Wilkins, USA, p 69.
- Glazener, C., (1997):** Sexual function after childbirth: Woman's experiences, persistent morbidity and lack of professional recognition, British Journal Obstetric & Gynecology, (103): 330.

- Gorrie, T. M., McKinney, E. S., and Murray, S.S., (1998) :** Foundations of maternal-newborn nursing , 2nd ed., W. B. Saunders company, USA, pp 434- 436 , 446- 447, 587.
- Grossman, S., and Valiga, T., (2000):** The new leadership challenge, F.A. Davis Company, USA, p 216.
- Harrison, J. M., (2000):** Physiological changes of the puerperium, British Journal of Midwifery, 8 (8): 483- 488.
- Heidenthal, P. K., (2004):** Essential of nursing leadership and management, Thomson, Delmar learning, USA, p 167.
- Henderson, C., and Macdonald, S., (2004):** Mayes' midwifery: A textbook for midwives, 13thed., Bailliere Tindall, London, p 724.
- Hoffmann, A.F., (1997):** Contemporary maternity nursing, Mosby-Year book, p 204.
- Hogans, M. A., and Glazebrook, R. S., (2003):** Maternal-newborn nursing, Pearson Education, Inc, pp 224-225.
- Huber. D., (2000):** Leadership and nursing care management, 2nd ed., W.B.Saunders company, Philadelphia, p 610.
- Institute of medicine (2001):** Crossing the quality chasm, Washington, Dc, National Academy press.
- Jacobson, H., (1985):** A standard for assessing lochia volume, Maternal-Child Nursing, 10(3): 174-175.
- James, D.C., (2001):** Postpartum care. In K.R., Simpson, & P.A., Creehan, AWHONN: Perinatal nursing, 2nded., Lippincott, Philadelphia, pp 446-472.
- Jonas, S., (2002):** Measurement and control of the quality of health care. In A.R., Kovner, editor: Health care delivery in the United States, New York, Springer.
- Juretschke, L.J., (2000):** A pgar scoring: Its use and meaning for today's newborn, Neonatal Network, 19(1):17-19.

- Kamajian, M.F., et al., (1999):** Credentialing and privileging of advanced practice nurses, AACN Clinical Issues, 10(3): 316.
- Katz, J.M., and Green, E., (1997):** Managing quality: A guide to system wide performance management in health care, 2nded., St.louis, Mosby.
- Kebalepile, T. M., (2001):** An evaluation of the quality of care midwives provide during the postpartum period in Northern Botswana, Thesis submitted as partial fulfillment of the requirement for the master of philosophy degree in International Community Health, Institute of General Practice and Community Medicine, The Faculty of Medicine, University of Oslo.
- Klossner, N.J., and Hatfield, N., (2006):** Introductory maternity and pediatric nursing, Lippincott Williams & Wilkins, Philadelphia, pp 278, 296.
- Koblinsky, M.A., (2005):** Community based postpartum care: An urgent unmet need, available on [http// www.pathfind.org](http://www.pathfind.org).
- Krebs, T., (1998):** Cord care: Is it necessary? Mother Baby Journal, 3(2): 18-20.
- Kubba, A., and Wilkinson, C., (1998):** Recommendations for clinical practice: Emergency contraception, Faculty of family planning and reproductive healthcare of the Royal College of Obstetricians and Gynecologists, London, p 77.
- Ladewig, P.W., London, M.L., and Olds, S.B., (1998):** Maternal-newborn nursing care, 4th ed., Addison Wesley Longman, Inc, p711.
- Lawrence, R., and Lawrence, R. M., (1999):** Breastfeeding: A guide for the medical profession, 5thed., St.louis, Mosby.
- Leifer, G., (1999):** Introduction to maternity and pediatric nursing, 3rded., W.B.Saunders Company, USA, pp 221-222, 236.
- Leveno, K.J., Cunningham, F.G., Gant, N.F., Alexander, J.M., Bloom, S.L., Casey, M., Dashe, J.S., Sheffield, J.S., and Yost, N.P., (2003):** William's manual of obstetrics, 21sted., McGraw-Hill, USA, p 294.

- Littleton, L.Y., and Engebretson, J.C., (2002):** Maternal, neonatal and women's health nursing, Delmar, Thomson learning, pp 632, 893-895.
- Littleton, L.Y., and Engebretson, J.C., (2005):** Maternity nursing care, Thomson Delmar learning, Canada, pp 18, 565-567, 618, 623, 815-816, 894.
- Lowdermilk, D.L., Perry, S. E., and Bobak, T.M., (1997):** Maternity and women's health care, 6th ed., Mosby-year book, USA, pp 595, 598.
- Lowdermilk, D.L., Perry, S. E., and Bobak, T.M., (1999):** Maternity nursing, 5th ed., St. Louis, Mosby, p 507.
- Lowdermilk, D.L., Perry, S. E., and Bobak, T.M., (2000):** Maternity and women's health care, 7th ed., Mosby-year book, USA, pp 591, 601, 604- 605, 609.
- MacMullen, N.J., and Dulski, S.L., (2000):** Factors related to suckling ability in health newborn, Journal of Obstetric, Gynecologic, and Neonatal Nursing, 29(4): 390-396.
- Maddox, P.J., (1998):** Quality management. In Lancaster, J., (editor): Nursing issues in leading and managing change, St. Louis, Mosby.
- Marchant, S., Alexander, J., Garcia, J., Ashwrst, H., Alderdice, F., and Keen, J., (1999):** A survey of women's experiences of vaginal loss from 24 hours to three months after childbirth, Midwifery, 15 (2): 72-81.
- Matteson, P.S., (2001):** Women's health during the childbearing years: A community based Approach, Mosby, USA, p 438.
- Mattson, S., and Smith, J. E., (2000):** Core curriculum for maternal-newborn Nursing, 2nded., W.B.Saunders Company, Philadelphia, p 305.
- May, K. A., and Mahlmeister, L. R., (2002):** Maternal and neonatal nursing, 4th ed., Philadelphia, Lippincott.
- May, K. A., and Mahlmerster, L. R., (1995):** Maternal and neonatal nursing: Family centered care, 3rded., J.B.Lippincott company, Philadelphia, p 820.

- McKinney, E.S., James, S.R., Murray, S.S., and Ashwill, J.W., (2005):** Maternity child nursing, Elsevier Saunders, USA, pp 467-468, 483-488.
- Mercer, R. T., (1995):** Predictors of maternal role attainment, Nursing Research, 34(4): 198-204.
- Meyer, S., et al., (2001):** Pelvic Floor education after vaginal delivery, Obstetrics and Gynecology, 97(501): 673-677.
- Mike, C., (1999):** Midwives alliance of West Virginia, standard of care and protocols for practice, OMB 000875 @mail.wvnet.edu.
- Mohammed, S. M., (2000):** Applying standards for nursing care to improve the quality of nursing practice at the labour unit, Doctorate thesis, Faculty of Nursing, Ain Shams University, p 151.
- Mohammed, S.S.,(2006):** Comparative study between the nursing performance for general postoperative patient at university hospital and teaching hospital at Benha city, Master thesis, Faculty of Nursing, Benha University, p 101.
- Ministry of Health and Population, (2000 a):** Postpartum care guidelines.
- Ministry of Health and Population, (2000):** National maternal mortality study, Egypt.
- Ministry of Health and Population, (2002):** Guiding manual for quality implementation at family health units, quality general administration.
- Nancy, R., (2004):** Tague's The Quality Toolbox, 2nd ed., American society for quality Press, pp 390-392.
- Neff, M.C., and Spray, M., (1996):** Introduction to maternal and child health nursing, 3rd ed., Lippincott company, Philadelphia, pp 215-217.
- Nelson, R. M., Stronquist, C. F., and Wyble, L. E., (2000):** Newborn assessment and care, In J.R., Scott, et al., (Eds): Danforth's obstetrics and gynecology, Lippincott Williams & Wilkins, Philadelphia.

- Nichols, F.H., and Zwelling, E., (1997):** Maternal-newborn nursing theory & practice, 7th ed., W.B.Saunders Company, USA, p 988.
- Novak, J., and Broom, B., (1997):** Maternal and child health nursing, 8th ed., St.Louis, Mosby, Tokyo, p 210.
- Olds, S.B., London, M.L., and Ladewig, P.A., (2000):** Maternal-newborn nursing: A family and community-based approach, 6th ed., Upper Saddle River, NJ: Prentice Hall Health, p 864.
- Olds, S.B., London, M.L., Ladewig, P.W., and Davidson, M.R., (2004):** Maternal-newborn nursing & women's health care, 7thed., Pearson education, New jersey, pp 794, 884, 991, 1019.
- Omachonu, V. K., and Ross, J. E., (2004):** Principles of total quality, 3rded., CRC., USA, p 3.
- Pearson, J., (1999):** Crying and claming: Important information and effective techniques to teach parents of full term newborns, Mother-Baby Journal, 4(5): 39-42.
- Phillips, C., (2002):** Family centered maternity and newborn care, National guidelines, chapter 6, Canada.
- Pillitteri, A., (1999):** Maternal and child health nursing: Care of the childbearing and childrearing family, 3rded., Lippincott, Philadelphia, pp 611, 618.
- Pillitteri, A., (2003):** Maternal and child health nursing, 4thed., Lippincott Williams &Wilkins, London, pp 607, 619, 660.
- Potter, A. P., and Perry, A.G., (1997):** Fundamental of nursing, concepts, process and practice, 4thed., St Louis, Mosby, Baltimer, p 722.
- Powel, K., and Ignatavicius, D., (2001):** Core curriculum for case management, Lippincott Company, Philadelphia, pp 91-92.
- Ramadan, E. N., (2004):** An educational health promotion program for nurses about viral hepatitis "B" and "C" in rural areas, Doctorate thesis, Benha faculty of Nursing, Zagazig University, p120.

- Ramadan, S.E., (1998):** Implementing an inservice training programme for the nurses about management of Normal labour in Benha university hospital, Doctorate thesis, Benha faculty of Nursing, Zagazig University, p 100.
- Reader, J., Martin, L., and Koniak, D., (1997):** Maternity nursing, 18thed., St Louis, Mosby, p 301.
- Rice, P. L., Naksook, C., and Watson, E., (1999):** The experiences of postpartum hospital stay and returning home among Thai mothers in Australia, Midwifery, 15(1): 47-57.
- Rinehart, T.T., Terrone, D. A., and Magann, E., (2000):** The normal neonate: Assessment of early physical finding, In J.J. sciarri & T.J. Watkins (Eds.). Gynecology and obstetrics (vol 2, ch.97, pp1-15), Lippincott Williams & Wilkins, Philadelphia.
- Riordan, J., and Auerbach, K., (1998):** Breastfeeding and human lactation, 2nd ed, Jones and Bartlett.
- Robinson, D., and Kish, C. P., (2001):** Core concepts in advanced practice nursing, Mosby, London, pp 85- 95.
- Rocchiccioli, J. T., and Tilbusy, M.S., (1998):** Clinical leadership in nursing, W.B.Saunders Company, London, p 237.
- Roemer, M.I., Montoya-Aguilera, C., (1998):** Quality assessment and Assurance in primary health care, WHO offset publication, No. 105, WHO, Geneva, p 82.
- Rollant, P. D., Hamlin, J. J., and Piotrowski, K. A., (2001):** Maternal-child nursing, 2nd ed., Mosby, USA, pp 215, 225.
- Rossi, P.A., (2003):** Case management in health care, 2nd ed., Saunders Company, USA, p 717.
- Rubin, R., (1977):** Binding-in in the postpartum period, Maternal-Child Nursing Journal, 6(1): 65-75.
- Salama, D., (1997):** Effect of nurses' job satisfaction on the quality of patient care in medical ward at Benha university hospital, Master thesis, High institute of nursing, Zagazig University, Benha branch, p 89.

- Sampselle, C., (1999):** Physical activity and postpartum well-being, Journal of Obstetric, Gynecologic, and Neonatal Nursing, 28(1): 41-49.
- Schaffner, L.D. (1997):** Total quality management: impact on the executive nurse. In S.R. Byers (Ed.), *The executive nurse: Leadership for new health care transitions*, Albany, NY: Delmar, pp113-133.
- Scoggin, J., (2000):** Physical and psychological changes. In S.Mattson & J.E.Smith (Eds): *Core curriculum for maternal-newborn nursing*, 2nded., W.B. Saunders, Philadelphia, pp 302-313.
- Seppanen, L., (1995):** Accreditation: Differentiation from regulation, Issues, 16(2): 3-13.
- Sherwen, L. N., Scoloveno, M. A., and Weingarten, C. T., (1999):** *Maternity nursing: Care of the childbearing family*, 3rded., Stamford, CT: Appleton & Lange.
- Shuffek, S. A., (2004):** Quality improvement counseling program for nurse service providers in breastfeeding, Doctorate thesis, Benha Faculty of Nursing, Zagazig University, p 100.
- Simpson, K. R., and Creehan, P. A., (2001):** *Perinatal nursing*, 2nded., Lippincott, Philadelphia, pp 447-448, 466.
- Smith, S.F., Duell, D.J., and Martin, B.C., (2004):** *Clinical nursing skills*, 6thed., Pearson, USA, p 383.
- Snapp, B., (1996):** Hemorrhage disease of the newborn and vitamin K, Mother Baby Journal, 1(4): 17-23.
- Stanhope, M., and Lancaster, J., (2002):** *Foundations of community health nursing*, 5th ed., St. Louis, Mosby, pp 244-247.
- Stanhope, M., and Lancaster, J., (2004):** *Community and public health nursing*, 6th ed., Mosby, USA, pp 519- 524.
- Steen, M., and Cooper, K., (1999):** A new device for the treatment of perineal wounds: Maternity gel pad, Journal of Wound Care, 8(2): 87- 90.

- Stright, B. R., (2001):** Maternal newborn nursing, 3rded., Lippincott Williams & Wilkins, Philadelphia, pp 155, 159-160.
- Stright, B. R., and Harrison, L. O., (1996):** Maternal newborn nursing, 2nd ed., Lippincott, Philadelphia, p 146.
- Sundeen, J., and Stuart, W., (2000):** Nurse client interaction, implementing the nursing process, 5th ed., USA, p 27.
- Tappen, R., (1995):** Nursing leadership and management concepts and practice, 3rded., F.A.Davis Company, Philadelphia, p 89.
- Tomey, A.W., (2000):** Guide to nursing management and leadership, 6thed., Mosby, St. Louis, p 387.
- Ugarrize, D. N., and Robinson, M. K., (1997):** Assessment of postpartum depression: A review of the literature, The Online Journal of Knowledge Synthesis in Nursing, 4(6):112.
- University of Illinois medical center (2005):** Nursing quality improvement.
- Varney, H., (1997):** Varney's midwifery, 3rded., Jones and Bartlett publishers, London, p 588.
- Varney, H., Kriebs, J. M., and Geger, C. L., (2004):** Varney's midwifery, 4th ed., Jones & Bartlett publishers, USA, p 1041.
- Walsh, M., (2002):** Watson' clinical nursing and related sciences, 6th ed., Bailliere Tindal, St. Louis, p 296.
- Williams, M. A., (1998):** The delivery of quality nursing care: A grounded theory study of the nurse's perspective, Journal of Advanced Nursing, 27(4): 808-816.
- Winslow, E.H., (2001):** Patient education materials, American Journal of Nursing, 101(10): 33-38.
- Wold, G.H., (1997):** Contemporary maternity nursing. Mosby, USA, pp 247, 263, 270.
- Wong, D. L., and Perry, S. E., (2003):** Maternal-child nursing care, 3rded. Toronto, Mosby.

World Health Organization (1998): Safe Motherhood: A practical guide postpartum care of the mother and newborn, Geneva, WHO/RHT/MSM: 1-58.

World Health Organization (1998a): World health day, safe motherhood, Improve the quality of maternal health services, WHO, Geneva, 7 April 1998.

Yoder-wise, P. S., (1998): Leading and managing in nursing, 2nd ed., Mosby, London, p 169.