References

- * Abd-El Rahman, R. M. (2004): The relationship between health care organizational culture and nurses` commitment to the work: research review article. Faculty of Nursing, Alexandria University.
- * Abdullatif, A., (2007): The patient safety friendly hospital initiative: an entry point to building a safer health system in the Eastern Mediterranean region, international hospital federation.
- * Abdullatif, T., (2001): Responsibilities of physicians toward their patients: Laws and legislations. Paper presented at 6th ed., international congress, Faculty of nursing Ain Shams University.
- Ahmed, A., Mohammed, N., Oueda, M.& Salah, Y., (2005): Attitude variation among health professionals regarding rights of sick children., Alexandria journal of pediatrics ., Vol. 19(1):147-54.
- Alasad, J,A., & Ahmed,M,M. (2003): Patients` satisfaction with care in Jordan: international journal of health care quality assurance, Vol,16(2),279-285,accessed at February,2009.
- ♣ Albishi, A. (2004): the Saudi patients`, physicians`, and nurses` perceptions of and lived experience with patients` rights in Saudi Arabia: qualitative phenomenological study. Published dissertation. George Mason University. accessed at May, 2009.
- * Allgood, C., O'Rourke, K., VanDerslice, J., and Hardy, M. A. (2000): Job satisfaction among nursing staff in a military health care facility. Mil. Med. 165(10): 757-761, accessed at January, 2009.
- * Al-Sheha, A., (2004): Misconceptions on Human Rights in Islam Saudi Arabia: Islamic propagation office: available on line at http://free.freespeech.org/sultan/misconception.pdf, accessed at January, 2009.

- American Association of critical care Nurses. (2003): Critical care Nurses fact sheet, <u>located at Info. @aacn.org.</u> accessed at August, 2009.
- American nurses Association. (2000): High public esteem for nurses <u>American journal of nursing</u>, Vol. 100 (1), 21. accessed at January, 2009.
- * American Nurses` Association. (2001): Code of ethics for nurses: Approved provisions 2008 available on line at http://www.nursingworld.org/MainMenuCategories/Thepractice-ofprofessionalNursing/EthicsStandards/CodeofEthics/2110Provisions.aspx. accessed at October, 2009.
- * American Nurses` Association. (2009): Code of ethics for nurses with interpretive statements. Washington, DC: Author.
- * Amerson, R. (2001): Cultural nursing care: the planning development, and implementation of a learning experience.

 <u>Journal for Nurses in Staff Development, Vol.17 (1)</u>: 20-6. accessed at February, 2010.
- * Andaleeb, S. (2001): "Service quality perceptions and patient satisfaction: a study of hospitals in a developing country", Soc Sci Med, Vol. (52: 1359-70, accessed at March, 2009.
- * Annas, G. J., (2004): The Rights of patients: Medicine: the Authoritative ACLU Guide to the Rights of patients, (American Civil liberties union handbook), Southern Illinois University press, accessed at January, 2010.
- * Arch, G., Mainous, Richelle, J., Koopman, M.D., James, M., Gill, M.D., Richard, William, S., (2004): Relationship between continuity of care and diabetes control, American Journal of Public Health, Vol.94 (1): 66-70. accessed at June, 2009.
- **Back, E., & Wikblabk, (2005):** Privacy in Hospital, , <u>Journal of</u> advanced nursing, Vol. (27):940-5, accessed at November, 2009.
- **Bahgat, R. (2002):** legal issues in pediatric nursing: research review article. Faculty of Nursing, Tanta University.

- * Bahrampour, A., & Zolala, F., (2005): patient satisfaction and related factors in Kerman hospitals: <u>Eastern Mediterranean health journal</u>, <u>Vol.11</u> (5, 6): 905-911. accessed at December, 2009.
- * Barcalow, E., (2006): Moral philosophy, theory and issues, 3rd ed., wads worth company, Belmont, p.p (110-116), accessed at February, 2009.
- **Beal, M., (2000):** Concepts in holistic care: History and basic concepts for <u>Holistic Nursing Practice</u>. <u>Vol.14</u> (3):69-78, accessed at June, 2009.
- **Beauchamp, T., & Childress, J., (2001):** Principle of biomedical ethics: <u>Journal of Advanced Nursing. Vol.22 (4)</u>: 677-686, accessed at January, 2009.
- * Berg, J., Appelbaum, P.S., Lidz, C.W., & Parker, L.S., (2001): Informed consent: Legal Theory and Clinical Practice. NY: Oxford University press. accessed at February, 2009.
- Beyea, S., (2005): Patient Advocacy-Nurses Keeping Patients Safe: Association of operating room nurses <u>Journal of (AORN)</u>. <u>Vol.81 (5)</u>: 1046-7. accessed at March, 2009.
- * Bigatello, L., George, E., & Hurford, W. (2003): Ethical considerations for research in critically ill patients. <u>Critical Care Medicine</u>. Vol.31(3): 178-181. accessed at July, 2009.
- * Bosk, C., (2002): Obtaining Voluntary Consent for Research in Desperately Ill Patient. <u>Medical Care. Vol.40 (9)</u>: 64-68. accessed at January, 2009.
- ** Boyd, M., (2002): Psychiatric Nursing: Contemporary Practice,2nd ed., Lippincott Williams &Wilkins, Philadelphia,p.p(42-52).
- **Buken**, *N.*, *Buken*, *E.*,(2004): Emerging health sector problems affecting patient rights in Turkey. Nursing Ethics. Vol 11(6): 610-624.

- * Bull,R., (2002): Children and the law, 1st ed., blackwell publisher, oxford, p.p (4-25).
- * Burckhardt, M. A., & Nathaniel, A. K., (2002): Ethics & issues in contemporary nursing, 2nd ed., Albany, NY: Delmer.
- * Burkey, Y., &Reave ,H (2002): Patient's views on their discharge from follow up in outpatient clinics qualitative study. rapid response.315.
- Butts, J., & Rich, K., (2005): Nursing ethics: Across the curriculum and into practice. <u>Amazon. Vol.11 (14)</u>. Available on line at: http://books.google.com.eg/books?id=gssGADiBw5MC&Printsec=frontcover&dq=principles+of-nursing+ethics. accessed at December ,2009.
- * Byers, J, F., (2004): protecting patients during clinical research, Ethical issues: the American Association of Critical Care Nurse Vol. (24),53-59. accessed at March, 2009.
- * Bylerly, R. T., Carpenter, J. F., & Davis., (2005): Managed care and the evolution of patient rights. <u>JONA'S Healthcare Law, Ethics, & Regulation. Vol.3</u> (2): 58-67. accessed at June, 2009.
- **Canadian Nurses Association**, (2005): Code of ethic for registered nurse. available on line at: http://www.Cnanurses.ca/CNA/documents/pdf/publication/CodeofEthics2002.e.pdf. accessed at october, 2009.
- Carlos, J., & Martins, A., (2009): Patient satisfaction and health outcomes: <u>Latino-Am. Enfermagem</u>, <u>Vol,17(3):487-498</u>. accessed at January, 2009.
- * Chaaya, M., Rabal, B., Morou, G. & Kaiss, N. (2003): implementing patient-centered care in Lebanon, <u>Journal of Nursing Administration Vol.33</u>: 437-440, accessed at February, 2009.

- **Cherry, B., & Jacob, S., (2005**: Contemporary nursing, issues, trends, management, 3rd ed., Elsevier Mosby, New York(181).
- **CLASP, (2009):** available on line at: http://www.clasp.org © 2009. accessed at February, 2009.
- Comley, A. & DeMeyer, D (2001), "Assessing patient satisfaction with pain management through a continuous quality improvement effort", Journal of pain and symptom management, Vol.(21):27-40. accessed at March, 2009.
- **Compact Oxford English Dictionary, (2008):** available on line at http://www.askoxford.com/. accessed at July, 2009.
- Crow, R., Gage, H., Hampson, S., Hart, J., Kimber, A., Storey, L., & Thomas, H., (2005): The measurement of satisfaction with health care: implications for practice from a systemic review of literature, available on line at: http://www.ncchta.org/full_mono_632.pdf. accessed at January, 2009.
- **Darr, K., (2002):** Cultural, Ethnic, and Religious Diversity in Service Delivery: <u>Hospital topic. Vol.80 (1): 29-33.</u> accessed at December, 2009.
- **Davis, A.**, & Jameton , A (2003): Nursing and medical student attitudes toward nursing disclosure of information to patients: Journal of Advanced Nursing., Vol. 12: 691-698.
- **Dawood, N., (2004):** Efficiency of care and patient satisfaction at emergency department in Alexandria main University hospital. : research review article. Faculty of Nursing, Alexandria University.
- * Delaune, S., & Ladner, P., (2002): Fundamentals of nursing standards&practice, 2nd ed., Thomson Learning, Inc.United States of America, PP 52-186.
- **DeLaune, S, C., & Ladner, P, K.**, (2002): Fundamentals of nursing, Nursing ethics and issues, 2nd ed., Delmar learning,

- Thomson, p.p (174-177). Available on line at http://www.UniversalDegrees.com, accessed at February, 2009.
- * Demir, C., & Celik, Y., (2002): Determinants of patient satisfaction in a military teaching hospital, <u>Journal of health care quality</u>, <u>Vol.326</u> (7385): 373-377. accessed at <u>December</u>, 2009.
- **Donald, J., Willison, D. J., Keshavjee, K., Nair, K., & Holbrook.A.M., (2002):** Patients` consent preferences for research uses of information in electronic medical records: interview and survey data. <u>British Medical Journal. Vol.326</u> (7385): 373-377. accessed at July, 2009.
- **Donnelly, G., (2003):** Integrate holistic care one patient at a time <u>Holistic nursing practice</u>., Vol. 17(2):117-125. accessed at *March*, 2010.
- Duffy,M., (2001): A critique of Cultural Education in Nursing. <u>Journal of Advanced Nursing. Vol.36 (4)</u>: 487-95. accessed at February, 2009.
- **Dufrene**, *R*.(2000): "An evaluation of a patient satisfaction survey: validity and reliability", <u>Evaluation and Program Planning</u>, Vol.(23): 293-300.
- **Edgman-Levitan, S., (2005):** Measuring and improving patient satisfaction *Journal of Nursing Administration, Vol.* 35,434.
- * Ellis, j., & Hartley, C., (2001): Nursing in today's world. 7th ed., Philadelphia. Lippincott Williams&wilkins company, , PP 342-351.

- * Ellis, j., & Hartley, C., (2008): Nursing in today's world: Trends, issues, & management. 9th ed.. Philadelphia. Lippincott Williams & wilkins company, PP 307-12,335-40.
- **♦ El-Molaa, M. (2001):** Ethical and Legal issues in Nursing: research review article. Faculty of Nursing, Cairo University.
- * Elwyn, G., Edwards, A., Wensing, M., Hood, K., Atwell, C., & Grol. R., (2003): Shared decision making: developing the option for measuring patient involvement. *Quality & Safety in health care*. Vol. 12 (2): 93-99.
- * Ensor, T., & Langenbrunner, J., (2002): Allocating resources and paying providers. In health care in central Asia McKee, Buckingham: Open University press.
- * Ensor, T., (2004): Informal payments for health care in transition economic: Social Science and Medicine, Vol, 58(3):237-46.
- * Ernada, S., (2005): Challenges to the Modern Concept of Human Rights <u>Journal Sosial -Politika</u>, <u>Vol.</u>, 6(11):1-2.
- Farnell, S., (2002): informed Consent: east meets west: worlds apart . <u>Medical pediatric oncology, Vol.38</u> (2):12-15.
- **♣ Farrell, G., (2003):** How accurately do nurses perceive patients` need? A comparison of general and psychiatric settings: *journal of advanced nursing, Vol, 16(9):*1062-1070.
- Faulkner, A., (2008): Improving Nurse-Patient Interaction: A Guide to Effective Interaction with Patients (Hardcover): available on line at http://www.Amazon.com. accessed at March, 2010.
- * Florida Department of Health.(2007): Florida Patient's Bill of Rights and Responsibilities. Available on line at:http://www.doh.stat.fl.us/MQA/Profiling/bill of rights.htm. accessed at January,2010.

- Forde, S., (2001): Natural Law, Theology and Morality in Locke *American Journal of political science*; (155): 505-509.
- Fouad, N., (2002): International Developments in patients' rights: research review article. Faculty of Nursing, Cairo University.
- Francis, C., & Souza, M., (2001): Hospital administration, 3rd ed., Jaypee brothers, Chennai, p.p (355-357).
- Francis, C., & Souza, M., (2001): Implications of an aging registered nurse workface. JAMA; 283; 2948-2954.
- * Gebbie, K., (2001): Privacy: the patient's right, <u>American</u> journal of, nursing, Vol, 101(6):69-73.
- Ginny Wacker Guido, (2006): Legal and Ethical Issues in Nursing, 4th ed., Upper Saddle River: Prentice Hall, p. (395).
- * Glendon, M., (2002): A World Made New: Eleanor Roosevelt and the Universal Declaration of Human Rights.NY: Random House Inc.
- **Grabarz, J., (2008):** The Rights of People with Mental Illness: available on line at http://www.mindlink.org/rights.html. accessed at December, 2009.
- **☞** *Graven, R.*, *&Hirnle*, *C* (2002): Fundamentals of nursing: human health and function. 3rd ed., J.B. Lippincott company.
- **♥** *Grazia*, *K.*, (2003): Human Rights: The role of the United Nations and nongovernmental organizations, M. Sc. Thesis, Roosevelt University. (UMI NO.1411472).
- * Grodin, A., & Annas, G., (2001): Legacies of Nuremberg. Medical Ethics and Human Rights. JAMA: The journal of the American Medical Association, Vol., 276(20):1682-3. accessed at July, 2009.

- **©** Guadagnino. (2004): Role of Patient Satisfaction, available on line at http://www.physiciansnews.com/cover/1203.html, accessed at April, 2009.
- * Hagger, I., (2004): The Human Rights Act and medical treatment: Arch Dis Child, Vol. 89:460-3.
- * Haigh, F., (2002): Human Rights Approach to Health. <u>Croatian Medical, Vol. 43(2)</u>:166-9. available on line at http://www.Cmj.hr/2002/43/2/11885041.pdf, accessed at June, 2009.
- * Hallstrom, I., & Elander, G., (2001): A comparison of patient needs as ranked by patients and nurses: Scand J, caring sci, Vol, 15:228-234.
- * Hedayat, K. M., & Pirzadeh, R., (2001): Issues in Islamic Biomedical Ethics. A primer for the pediatrician. Pediatrics Vol. 108 (4): 965-970.
- * Herrman, H., Saxena, S., & Moodie, R., (2005): Promoting mental health: concepts, emerging evidence, practice. A report of the world health organization, department of mental health and substance abuse in collaboration with the Victorian health promotion foundation. University of Melbourne.
- * Hogston, R., & Marjoram, B., (2007): foundation of nursing practice, 3rd ed., W.B. Saunders Company, china, p.p (499-503).
- * Huber, D., (2000): Leadership and nursing care management, 2nd ed., W.B. Saunders Company, Sydney, PP 179-201, 515-530.
- Ingersoll, G., Kirsch, j., Merck, S., & Lightfoot, J., (2000): Relationship of organizational culture and readiness for change to employee commitment to the organization. <u>JONA, Vol.</u> 30(1):11-20..

- International Council of Nurses (2000): Code of ethics for nurses: available on line at http://faculty.ucb.ns.ca/sburrow/extra%20resources/icncode.pdf accessed at January, 2009.
- **♦** Jeffrey L.Jackson, J. Chamerin, K.& Kroenke, (2001): Predictors of patients' satisfaction, Soc. Sci. & Med. Vol 52: 609-620
- **♣ Joan, M., & Riley, (2002):** Ethical issues in clinical practice :A Multi-state study of practicing registered nurses, Boston collage school of nursing.
- **♣ Joffe, S., Cook, E., Cleary, P., Clark J., &Weeks, J.,(2001):** Quality of informed consent in cancer clinical trials: a cross-sectional survey. Lancet. 358:1772–1777. [Medline].
- **☼** Johansson, P., Oleni, M., & fridlund, B., (2002): patient satisfaction with nursing care in the context of health care: a literature study Scandinavian, journal of caring sciences, Vol. 16(3):337-344.
- Joint commission on the accreditation of health care organizations (JCAHO). (2003): Staffing Effectiveness: available on line at http://www.Jcaho.org/accredited+organizations/hospitals/standards/hospital+faqs/manage+human+res/planning/staffing+effectiveness.html. accessed at June, 2009.
- **International** Journal of Nursing Studies Vol.40 (6): 609-618. available on line at http://www.ingentaconnect.com/.../00000006/art00037, accessed at January, 2009.
- **Doolage** ,S& Mehrdad ,N (2003): An investigation of patients awareness of their rights. National congress of Medical Ethics Vol (1): 517-522.

- **♣** Joolaeel, S., Tschudin, V., Nikbakht.Nasrabadi, A., & Parsayektaz. (2008):Factors affecting patients` rights practice:the lived experiences of Iranian nurses and physicians. International nursing review.55,55-61.
- **♣ Joseph, S., Schultz, J., & Castan, M., (2005):** The International covenant on civil and political rights: Cases, Materials, and Commentary. NY: Oxford University press.
- * Kahn, C., (2001): Patients` rights proposals: the insurers` perspective. <u>JAMA</u>, <u>The Journal of American Medical Association</u>, Vol.281 (9): 858-860.
- * *Kalantri*, S., (2003): Informed consent and the anesthesiologists Indian journal: Vol. 47(2):94-6.
- * Keegan, O., McDarby, V. Tansey, A., & McGee, H. (2003):Community involvement in A/E satisfaction survey.
- *Kelly, P., (2008):* Nursing leadership &management, 2nd ed., Delmar learning, united states, p.p (70-256).
- Kenny, P., (2001): Maintaining quality care during a nursing shortage using licensed practical nurses in acute care. <u>Journal of Nursing care quality</u>, Vol.15 (4): 60-68.
- * Kilfedder, C. J., Power, K. G., & Wells, T. J., (2001): Nurses' job satisfaction and organizational climate in a dynamic work environment. *Appl. Nurs. Res.*, 13(1):46-49.
- * Kilpatrick, M., Hebert, E., & Jacobsen, D., (2002): Physical activity motivation: A practitioner's guide to self- determination theory <u>JOPERD The Journal of physical Education</u>, Recreation Dance, Vol.73 (4): 36-42. accessed at December, 2009.
- * Klop, R., Van Wijmen, R.C., & Philipsen, H., (2001): Patients' rights and the admission and discharge process . <u>Journal of Advanced Nursing</u>, Vol. 16: 408-412

- * Kofke, W., & Rie, M., (2003): Research ethics and law of health care system quality improvement: <u>Critical care Medicine</u>. Vol.31(3): 143-152
- Krairiksh, M.,&Anthony, M (2001): Benefits and out comes of staff nurses participation in decision making . J.Adm.Nurs ., Vol. 6(4):40-12.
- Krozek, C., & Scoggins, A., (2003): Patient Rights, amended to comply with with JCAHO standards available on line at: http://mutex.gmu.edu:2065/gwl/ovidweb.cgi. accessed at July, 2009.
- * Kunjunmon, P., (2006): Assessment of the knowledge and practice of trained nurses in protecting patients` rights and factors which interfere in protecting patients` rights. <u>The nursing journal of, India, XCVII:1-4.</u>
- **Lagana, K., (2000):** The right to caring relationship :the law and ethics of care periuat neonat nurs., Vol. 14(2):12-20.
- Lange, J, W., & Yellen, E., (2009): Measuring satisfaction with nursing care among hospitalized patients: JN, Research—innursing and—health, Vol., 32(1):31-7.
- Lauri, S., Lepisto, M., & Kappeli, S., (2002): patients` needs in hospital: nurses and patients` view: journal of advanced nursing, Vol., 25:339-346.
- Laurie, A., Badzek, J.D., Laurie, A., kathleen, M., & Sandra, E., (2008): administrative ethics in nursing, available on line at: http://www.nursingword.org/, accessed at March, 2009.
- **♣ Lee, R., & Garvin, T., (2003):** Moving from Information Transfer to Information Exchange in Health and Health Care: *Social Science & Medicine, Vol, 56.449-64.*
- Leestma, R., (2003): Implementing technological safeguards to ensure patient privacy, <u>Caring. Vol. 22(2):16-18.</u>

- Leganga, K., (2000): Right to caring: relationship the law and ethics of care, Amer, J, Nurs. Vol., 14(2):12-20.
- Leino-Kilpi, H., Valimaki, M., Dassen, T., Gasull, M., Lemonidou, C., Scott, P.A., Arndt, M., & Kaljonen, A., (2002): Maintaining privacy on post-natal wards: a study in five European countries Journal of Advanced Nursing, Vol. 37 (2): 145-54..
- Liubarskiene, Z., Soliuniene L, Kilius, V., Peicius E,(2006): Patients' confidence in health care: Medicina, 40:278-285.PubMed.
- Lutz, B., & Bowers, B (2000): Patient-centered care: understanding its interpretation and implementation in health care: Scholarly inquiry for nursing practice., Vol. 14(2): 165.
- Mac GD, (2006): A quality of Life: Term psychiatric patients, Journal of advanced nursing, Vol. (16):1206-12.
- * Mahfouz, A.; Al-Sharif, A; El-Gamal, M and Kisha, A., (2004): primary health care services utilization and satisfaction among the elderly in Asir redion, Saudi Arabia, Eastern Mediterranean Health Journal. Vol.(10)3:, 365 368.
- * Marquis, B., & Huston, C., (2003): Leadership roles and management functions in nursing: theory and application, Philadelphia:J.B,Lippincott, p.p (514-24).
- **™** Marquis, B., & Huston, C., (2006): Leadership roles and management functions in nursing: theory and application, 5th ed., Elsevier, London, p.p (125-133).
- **Mason, D., (2002):** Policy and politics in nursing and health care, 5th ed., Washington:W.B.Saunders, p.p (447-448).
- **™** Mc Cann, J.S., Holmes, H.N., Ludwicki, M., Robinson, J.M., Houska, A.E., &Tscheschlog.B.A., (2009): the evidence based nursing guide to legal & professional issues,2nd ed, Lippincott Williams &Wilkins, united states, p.p(47-97).

- Mechanic, D., Mcalpine, D., & Rosenthal, M., (2001): are patients` visits with physicians <u>Journal of the American Hospital Association, Vol.</u>, 344(5, 6):198-204.
- Merkouris, A., Fotopoulos, J., Lanara, A., & Lemonidou., (2002): patients satisfaction, a key concept for evaluating and improving nursing services, <u>Journal of Nursing Management</u>, Vol. 7(1):19-28..
- Mohamed, D., (2006): Patients` and physicians` perception of patients` rights in two general hospitals in Alexandria : unpublished master thesis. High institute of public health, Alexandria University.
- Moore, L., & Savage, J., (2002): Participant observation, informed consent and ethical approval: Nurse Researcher, Vol. 9(4):58-64
- **♠ Murray**, E., (2003): Struggling for dignity and respect: Patients` beliefs of their rights while hospitalized in an acute care facility Doctoral dissertation, University of Miami. (UMI NO.3081294).
- Nikbakht.Nasrabadi, A., & Parsa-yektaz. (2006): an Iranian perspective on patients` rights: Nursing Ethics. Vol, 13(5):488-502.
- Noah, L., (2002): Informed consent and the elusive dichotomy between standard and experimental therapy: <u>American Journal of Law&Medicine</u>. Vol.28 (4): 361-409.
- Nordgren, S., & Fridlund, B., (2001): Patients` perception of self- determination as expressed in the context of care: <u>Journal of Advanced Nursing. Vol.35</u> (1): 117-25.
- Nova, (2001): The Hippocratic Oath, translation and interpretation by Ludwig Edelstein.Baltimore: Johns Hopkins press, Available on line at: http://www.pbs.org/wgbh/nova/doctors/oath classical.html . accessed at February, 2009.

- Noyes, J., (2000): Enabling young ventilator-dependent people to express their views and Experiences of their care in hospital <u>Journal of advanced nursing.</u>, Vol. 31(5):1206-15.
- * Nussbaum, G. B., (2003): Spirituality in critical Care: patient comfort and satisfaction: <u>Critical Care Nursing Quarterly.</u>

 <u>Vol.26 (3)</u>: 214-220.
- * Odgen, V., (2005): Legal and ethical frameworks for healthcare practice: journal of community nursing, Vol.79 (6): 16-8.
- Oermann, M., (2000): indicators of quality of care in clinics: patients` perspectives` journal of health care quality, Vol.22 (6): 9-11.
- * Okasha, A., (2000): Ethics of psychiatry practice:consent,compulsion and confidentiality. current opinion in psychiatry, Vol. 13(6):693-698.
- Oxford., (2001): Oxford Dictionary of Current English, 3rd ed., Oxford, Britain: Oxford University press.
- * Patients rights program. (2003): Patient Rights at your fingertips. Boston: Boston University School of public health & health law department. : Available on line at: http://www.patient-rights.org. accessed at October, 2009.
- * Patrick, J., (2003): The Bill of Rights: A History in Documents. NY: Oxford University press.
- * Polit, D., & Beck, C., (2004): principle and methods: nursing research: Philadelphia:Lippincott-Raven, P.P(149-9)
- Pranullis, M.,(2002): Nurses' roles in protecting research subjects. West J Nurs Vol, 19:130-136.

- * Press for change. (2008): European convention on Human Rights and Fundamental freedoms. : Available on line at: http://www.pfc.org.uk/node/328. accessed at February, 2009.
- **Tanta Center,(2005):** Program & Course specification. Tanta University Available on line at: http://www.tanta.edu.eg/ar1/medicine 1/Course & 20 program & 20 % 20 specifications % 20 2005. pdf. accessed at April, 2009.
- * Ratner, S. R., & Abrams. S., (2001): Accountability for Human Rights Atrocities in International Law: Beyond the Nuremberg Legacy.NY: Oxford University press..
- * Rider, M., & Makela, C (2003): A comparative analysis of patients' rights: an international perspective. International Journal of consumer studies. Vol 27(4): 302-12.
- * Roter, , L., (2000): The enduring and evolving nature of the patient physician relationship: <u>patient education and counseling, Vol.</u>39 (3):5-15.
- * Roussel, L., Swansburg, R.C., & Swansburg, R.J., (2006): Management and leadership for nurse administrators, 4th ed., Jones&Bartlett publishers, Boston, p.p (50-51).
- * Rudolph, B., (2005): How Nurses Define The Role of Patient Advocacy. Published master thesis, Wilmington College.
- Ruusuvuori, J., (2001): looking means listening: coordinating displays of engagement in doctor –patient interaction: <u>Social Science Medicine</u>, Vol.52(7):1093-108.
- Saber, K., & El Sayed, N (2000): Perception of nurses and patients toward patient's privacy needs in the hospital: Bulletin of high institute of public health, 30(4):753-70.

- Saber, K., (2002): Ethical issue in nursing practice_.review article submitted to the scientific committee for promotion of teaching staff, Egypt.
- Sackett, D. L., Rosenberg, W. M., Gary, J. A., Haynes, R. B., & Richardson, W,S., (2006): evidence based medicine: what it is and what it is not? British medical journal. (7023),312.
- SAMA, (2002): Ethical human rights and guidelines:confidentiality.South African. <u>Medical Journal</u>; 92-3.
- Sanchez, S., Salazar, G., & Diaz, S., (2002): informed consent procedures: responsibilities of researchers in developing countries: <u>Bioethics</u>, Vol.15(5):398-412.
- Schmidt, L,A., (2003): Patients` perception of nursing care in the hospital setting, <u>journal of advanced nursing</u>, <u>Vol.</u> (44):393-399..
- Schroeter, K., (2000): Advocacy in preoperative nursing practice: <u>J.A&RN Journal</u>, Vol. 71(6):1207-20.
- SEAKR, H., (2003): High times for patients` rights. Al-Ahram weekly; 1-2.
- Shabaan, A., (2002): The effect of informing patients about their rights on their anxiety level: research review article. Faculty of Nursing, Ain Shams University.
- * Sheehan, J.P., (2001): Double –Check data bank reporting, Nursing Management, Vol., 32(5), 22-23.
- Shelton, P., (2000): Measuring and improving patient satisfaction .2nd ed., an aspen publication, California, p.p (100-203).
- Sitzia, J., & Wood, N., (2005): Patient satisfaction: a review of issues and concepts, Soc. Sci & Med. Vol. (45):, 1829 1843.

- * Smith, S., Duell, D., & Martin, B., (2008): Clinical Nursing Skills: Basic to Advanced Skills, 7th ed, Pearson Education International, Upper Saddle River, London.
- Stern, R., (2006): The Child's Right to participation-Reality or Rhetoric? Published dissertation .Uppsala University.
- Sullivan, E., & Decker, P., (2005): Effective leadership& management in nursing,6th ed., education international,prentico Hall, united states, p.p(74-82).
- Sullivan, J., Menapace, W.,&White,M. (2001): Truth telling and patient diagnosis: Journal of medical ethics, Vol,27:192-7.
- Sultz, H.A., & Young, K.M., (2004): Health Care USA: Understanding Its Organization and Delivery, 4th ed., Jones&Bartlett publishers, Sudbury, p.p (410-411).
- Sun, C.B., (2000): Validating a model of patient satisfaction with emergency care , Ann Emerg Med November, Vol. 38(5), 30-33.
- Susan, H., & Taft, (2000): inclusive look at the domain of ethics and its application of administrative behavior, journal of issue in nursing Vol. (2):137-138.
- ** Thompson, L., Melia, K., Boyd, K., & Horsburg, D., (2006): Nursing Ethics: A patient's Bill of Rights, 5th ed, W.B, Saunders company, Philadelphia, p.p(348-351).
- * Thompson, L., Melia, K., & Boyd, K., (2000): Nursing Ethics: patients` rights and Ottawa charter for health promotion, 4th ed., W.B, Saunders company, Philadelphia, available on line at http://www.elsevierhealth.com, accessed at February, 2009.
- **Thrasher, C., & Stephenson, R.,** (2008): patient satisfaction with nurse practitioner care in emergency departments in Candida, <u>Journal of the American- Academy −of-nurse-practitioners</u>, Vol. 20(5):231-7.

- **Tingle, J., (2007):** Nursing Law and Ethics, 3rd ed., Blackwell, Oxford, p.p (120-1,140-9,255).
- **Tokunaga**, J& Imanaka, Y.,(2002): Influence of length of stay on patient satisfaction with hospital care in Japan. International Journal for Quality in Health Care: Journal of the International Society for Quality in Health Care. Vol 14(6): 493-502.
- * Trigg, E., Mohammed, T., & Huband, S. (2006):Practices in children's nursing: guidelines for hospital and community.2nd ed.,Toronto: Elsevier:p.p (1-19).
- * Tschudin, V., (2003): Ethics in nursing: the caring relationship.3rd ed.Toronto.Elsevier science limited.
- ** Uys & Naidoo.,(2004): A survery of the quality of nursing care in several health districtsin South Africa: BMC Nursing. Vol 3(1): 1472-6955.Biomed Central Ltd. available on line at http://www.boimedcentral.com/1472-6955/311. accessed at January,2010.
- Velfare, M., (2001): Foundation of mental health care, 2nd ed., Mosby, London, p.p (131-330).
- Volbercht, R.M., (2002): Nursing Ethics: communities in dialogue, Upper Saddle River, NJ: Prentice—Hall.
- **Vuori, H.** (2003): "Patients' satisfaction-does it matter?" Quality Assurance in Health Care, Vol. (3): 183-9.
- Walsh, K. & Kowanko, I. (2002): "Nurses' & patients' perceptions of dignity", <u>International Journal of Nursing practice</u>, Vol.(8): 143-51.
- **♦ Warlick, D., (2000):** Negligence goes to the top: <u>nurs, manag,</u> *J, Vol, 31(6):22.*

- **♦ Watts, R., & Gardner, A (2005):** Nurses` perception of discharge planning: Nursing and health sciences., Vol. 7(3):175-83.
- Weiss, G., (2002): Patients` rights who should know what? Medical Economics October., Vol. 79(19):97-100.
- **White, G., (2000):** What may expect from ethics and the law: *Amer., J, nurs, Vol, 100(10):114-118.*
- **WHO report (1994):** A declaration on the promotion of patients rights in Europe. Available on line at: http://216.239.59.104/search?q=cache:0D
 525nsSNMJ:www.who.int/genomics/puplic/eu
 declarati.genomics/puplic/eu
 accessed at February,2010.
- Wikipedia., (2008): Privacy: available on line at http://en.wikipedia.org/wiki/privacy. accessed at October, 2009.
- Willard, L.D., (2001): Needs and Medicine: <u>J, Med, philos, Vol, 7: 259-274.</u>
- Woogara, I., (2001): Human rights and patients` privacy in UK Hospitals: Nurs. Ethic., Vol. 8(3):234-246.
- **World Medical Association.** (2003): World Medical Association Declaration of Helsinki: Ethical principle for medical research involving human subjects. Retrieved from htt://www.nca-nl.org/English/Lnews/ Helsinkil7c.pdf, accessed at January,2010. accessed at February,2009.
- Wysoker, A., (2006): informed Consent: the ultimate right: Journal of the American psychiatric nurse association, Vol. 6(3):100-2, accessed at March, 2009.
- *Yeakel, S., Maljanian, R., Bobonnon, R.W. & Coulombe, K.H (2003): Nurse caring behaviours and patient satisfaction after a multifaceted intervention. <u>Journal of Nursing Administration</u>, 33, 434–436, accessed at May, 2009.

- **♦ Yellen, E., (2001):** patient satisfaction in ambulatory surgery, <u>AORN Journal, (4):11-17</u>. accessed at January, 2009.
- **Yilmaz, M., (2003):** patient satisfaction an indicator for quality of health care, <u>Journal of advanced nursing, (5):96-74.</u> accessed at March, 2009.
- **♦ York, D., (2003):** Protection of human subjects in research trials: American Journal of Electroneurodiagnostic Technology, Vol. 43(2):54-59,105-107, accessed at June,2009.
- **Zakaria, Y., (2004):** Ethical decision-making among nurses and physicians in critical care units in Alexandria hospitals. : research review article. Faculty of Nursing, Alexandria University.
- **Zulfikar, F., & Ulusoy, M.F., (2001):** Are patients aware of their rights? A Turkish study, Nursing Ethics: <u>an International Journal for health care professionals, Vol,8(6):</u>487-498,accessed at January,2009.