

Results

The results of the study will be presented in the following sequence:

Part I. Demographic characteristics of the studied groups (tables 1-2).

Part II. Level of nurse's awareness about patient's rights (table 3).

Part III. Level of patient's awareness about their rights (table 4).

Part IV. Level of patient's satisfaction about nurses` compliance to
Patient`s rights (table 5).

Part V. Relation between Patient satisfaction and Patient awareness
(tables 6, 7, 8, 9, 10, and 11).

Part VI. Ranking of nurses and patients awareness regarding to patient`s rights
(table 12, 13, and 14).

Part I. Demographic characteristics of the studied groups

Table (1) Distribution of the studied nurses according to demographic characteristics.

Demographic characteristics	Total (N=137)	%
Education		
Nursing diploma	104	75.91
Associate diploma nursing	23	16.79
Baccalaureate nursing	10	7.3
Job level		
Staff nurse	122	89.05
Head nurse	15	10.95
Unit specialty		
General medical	68	49.64
General surgical	69	50.36
Years of experience		
< 1	6	4.38
-1	33	24.09
-5	30	21.90
-10	28	20.43
15 >	40	29.20

Age	Mean	±	SD
nurses	29.91	±	6.98

This table shows that the total studied sample was 137 nurses; (50.36%) working at general surgical department and the other (49.64%) at general medical department. As far as nurses' education the highest percent of nurses (75.91%) have nursing diploma, while the minority of them (7.3%) only have baccalaureate nursing degree. In relation to job level the majority of nurses (89.05%) were staff nurses, while the minority (10.95%) were head nurses. As regarding to years of experience the highest percent of nurses (29.20%) have experience over fifteen years or more, while the minority of them (4.38%) has experience less than one year.

Table (2) Distribution of the studied patients according to demographic Characteristics.

Demographic characteristics	Total No = 180	
	N	%
Education		
Illiterate	59	32.78
Basic	61	33.89
intermediate	28	15.55
university	32	17.78
place		
General medicine	90	50
General surgical	90	50
Sex		
Male	73	40.56
Female	107	59.44
No. of previous admission		
None	61	33.89
Once	60	33.33
Twice	34	18.89
Three times or more	25	13.89

Age	Mean	±	SD
Patients	33.16	±	10.69

This table clarifies that the total studied sample was 180 patients (50%) placed at general medical department and the other half of them at general surgical departments. As far as education, one third of patients (33.89%) were basic educated, while the minority (15.56%) were intermediate. In relation to sex a little low than two third of sample (59.44%) were female, while (40.56%) were male. As regarding to number of previous admission about one third of them (33.89 %) were none previous admission, while (13.89 %) of them admitted three times or more.

Part II. Level of nurse's awareness about patient's rights

Table (3) Percentage distribution of the nurse's awareness about patient's rights

Main items of patients rights	Total number of nurses=137								X ²	P-value
	Strongly aware		aware		Neutral		Un aware			
	>75%		60-75%		50-60%		< 50			
	N	%	N	%	N	%	N	%		
1- Considerate and respectful care.	85	62.04	28	20.44	0	0.00	24	17.52	50.993	<0.000**
2-Get information about diagnosis, treatment and prognosis.	62	45.26	62	45.26	7	5.10	6	4.38	89.949	<0.000**
3- Make decision about the plan of care and refuse treatment.	69	50.36	46	33.58	13	9.49	9	6.57	71.088	<0.000**
4- Have an advance directive concerning treatment.	29	21.17	70	51.09	22	16.06	16	11.68	52.226	<0.000**
5- Privacy.	6	4.38	84	61.31	27	19.71	20	14.60	103.029	<0.000**
6- Confidentiality.	25	18.25	67	48.90	31	22.63	14	10.22	46.095	<0.000**
7- Review the records	56	40.88	32	23.36	0	0.00	49	35.76	6.672	<0.05*
8- Hospital response for his/her needs and demand.	51	37.22	60	43.80	16	11.68	10	7.30	54.445	<0.000**
9- Be informed about other hospitals and other health care providers	36	26.28	63	45.99	22	16.05	16	11.68	38.328	<0.000**
10- Accept or refuse participation in research studies.	46	33.58	56	40.88	9	6.57	26	18.97	38.445	<0.000**
11- Reasonable continuity of care.	76	55.47	43	31.39	5	3.65	13	9.49	91.292	<0.000**
12- Be informed of hospital polices and practices.	49	35.77	45	32.85	23	16.78	20	14.60	19.350	<0.000**

Significant (<0.05*)

highly Significant (p<0.000**)

Table (3) illustrates that about two third (62.04%) of nurses had a high degree of awareness regarding patient's rights to considerate and respectful care, followed by about more than half (55.47%) of nurses strongly aware and (31.39%) of them aware to the right of reasonable continuity of care. and (61.31%) of them had awareness related to keep privacy while, (35.76%) of them un aware of review the records.

Part III. Level of patient's awareness about their rights

Table (4) Percentage distribution of the patient's awareness about their rights

Main items of patients rights	Total number of patients =180								X ²	P-value
	Strongly aware		aware		Neutral		Un aware			
	>75%		60-75%		50-60%		< 50			
	N	%	N	%	N	%	N	%		
1- Considerate and respectful care.	94	52.22	51	28.34	24	13.33	11	6.11	31.033	<0.000**
2-Get information about diagnosis, treatment and prognosis.	71	39.45	69	38.33	20	11.11	20	11.11	55.600	<0.000**
3- Make decision about the plan of care and refuse treatment.	57	31.67	72	40.00	34	18.89	17	9.44	39.511	<0.000**
4- Have an advance directive concerning treatment.	46	25.56	85	47.22	20	11.11	29	16.11	55.156	<0.000**
5- Privacy.	100	55.56	55	30.56	0	0.00	25	13.88	47.500	<0.000**
6- Confidentiality.	55	30.56	84	46.67	15	8.33	26	14.44	64.044	<0.000**
7- Review the records	70	38.88	72	40.00	19	10.56	19	10.56	60.133	<0.000**
8- Hospital response for his/her needs and demand.	65	36.11	61	33.89	24	13.33	30	16.67	29.378	<0.000**
9- Be informed about other hospitals and other health care providers	19	10.56	113	62.78	37	20.56	11	6.10	144.889	<0.000**
10- Accept or refuse participation in research studies.	59	32.78	68	37.78	21	11.67	32	17.77	32.667	<0.000**
11- Reasonable continuity of care.	83	46.11	47	26.11	37	20.56	13	7.22	56.356	<0.000**
12- Be informed of hospital polices and practices.	29	16.11	99	55.00	27	15.00	25	13.89	86.578	<0.000**

highly Significant (p<0.000**)

Table (4) displays that the highest percentage (55.56% & 52.22%) of patients had a high degree of awareness their patient's rights to privacy & considerate and respectful care respectively and two third (62.78%) of them had awareness related to be informed on discharge about other hospitals and other health care providers. While, (17.77%) of patients were unaware of their rights to decide to participate in research studies.

Part IV. Level of patient's satisfaction about nurses` compliance to their rights

Table (5) Percentage distribution of the patient's satisfaction about nurses` compliance to their rights

Main items of patients rights	Total number of patients =180								X ²	P-value
	Strongly satisfied		satisfied		Neutral		Un satisfied			
	>75%		60-75%		50-60%		< 50			
	N	%	N	%	N	%	N	%		
1- Considerate and respectful care.	0	0.00	35	19.49	20	11.11	125	69.4	32.500	<0.000**
2-Get information about diagnosis, treatment and prognosis.	7	3.89	86	47.78	59	32.78	28	15.55	80.222	<0.000**
3- Make decision about the plan of care and refuse treatment.	2	1.10	77	42.78	73	40.56	28	15.56	87.689	<0.000**
4- Have an advance directive concerning treatment.	9	5.00	50	27.78	45	25.00	76	42.22	50.711	<0.000**
5- Privacy.	0	0.00	3	1.67	13	7.22	164	91.11	271.233	<0.000**
6- Confidentiality.	38	21.11	80	44.44	43	23.89	19	10.56	43.422	<0.000**
7- Review the records	0	0.00	0	0.00	0	0.00	180	100.00	-	-
8- Hospital response for his/her needs and demand.	0	0.00	48	26.66	66	36.67	66	36.67	3.600	>0.165
9- Be informed about other hospitals and other health care providers	9	5.00	29	16.11	0	0.00	142	78.89	171.433	<0.000**
10- Accept or refuse participation in research studies.	17	9.44	120	66.67	29	16.11	14	7.78	169.467	<0.000**
11- Reasonable continuity of care.	17	9.45	80	44.44	45	25.00	38	21.11	45.733	<0.000**
12- Be informed of hospital polices and practices.	5	2.78	14	7.78	38	21.11	123	68.33	193.200	<0.000**

Significant (p<0.05)

Table (5) shows that (21.11% & 44.44%) of patients had strongly satisfied & satisfied to confidentiality respectively. In addition to (66.67%) of them had satisfied with free choice to participate in research studies. While the majority (91.11% & 78.89) of them had un satisfied regarding patient's rights to privacy & be informed about other hospitals and other health care providers respectively. Moreover none of patients were strongly satisfied related to the considerate and respectful care and response to request. While concerning the item seven "review the records" all patients 100% were unsatisfied.

Part V. Relation between patient satisfaction and patient awareness.

Table (6) Mean score of patient awareness and patient satisfaction regarding their sex.

Item	Male	Female	t	P-value
	Mean ± SD	Mean ± SD		
Patient awareness	185.616 ± 32.082	190.645 ± 34.639	-0.985	>0.326
Patient satisfaction	147.247 ± 10.080	147.804 ± 10.874	-0.348	>0.729

Table (6) illustrates the highest mean score (190.645 ± 34.6 , 147.8 ± 10.8) respectively related to patient's female and their awareness& satisfaction. Also this table shows that patient sex had no statistical significant relation either with patient awareness and patient satisfaction.

Table (7) Mean score of patient's awareness and their satisfaction regarding to education.

Item	Education	ANOVA		
		Mean ± SD	f	P-value
Patient awareness	Illiterate	190.000 ± 36.126	1.626	0.185
	Basic	182.574 ± 32.208		
	intermediate	187.571 ± 30.862		
	university	198.438 ± 32.763		
	Total	188.606 ± 33.625		
Patient satisfaction	Illiterate	148.034 ± 11.870	0.373	0.773
	Basic	146.426 ± 10.026		
	intermediate	148.429 ± 9.566		
	university	148.188 ± 9.940		
	Total	147.578 ± 10.534		

Table (7) illustrates the highest mean score of patient's awareness & satisfaction were (198.438± 32.763 & 148.429± 9.566) related to patient's with university & intermediate education respectively.

Also this table shows that patient education had no statistical significant relation either with patient awareness or patient satisfaction.

Table (8) Correlation coefficient between patient's age and his awareness & their satisfaction

Age	r	P value
Patient awareness	-0.211	0.004*
Patient satisfaction	-0.074	0.321

Table (8) shows that, there is a negative correlation between patients` age and his awareness, and satisfaction. With $r = (-0.211 \text{ \& } 0.74)$ respectively.

There is a statistical significant difference in relation to age and Patient awareness. This means when patient's age increased, his/her degree of awareness is decreased.

Table (9) Correlation coefficient between number of admission and Patient awareness, and satisfaction

No of admission	r	P value
Patient awareness	0.172	<0.05*
Patient satisfaction	0.009	>0.904

Table (9) shows that, there is a positive correlation between number of patients` admission and his awareness. With $r = (0.172)$. This means when patient's number of admission increased, his/her degree of awareness is increased.

There is no statistical significant correlation to patient satisfaction & his number of admission.

Table (10) Correlation coefficient between patient awareness and their satisfaction

Patient awareness	r	P-value
Patient satisfaction	0.470	0.000*

This table showed that there is a highly positive correlation between patient awareness and their satisfaction. This means when patient's awareness increased, patient satisfaction increased.

Table (11) Relation between total mean score of patient awareness, their satisfaction and nurses' awareness and comparison between patient awareness, their satisfaction and nurses' awareness.

Variable	Range	Mean ± SD	f	P-value
Patient awareness	80.000 - 250.00	188.606 ± 33.625	152.146	<0.000**
Patient satisfaction	113.000 - 169.00	147.578 ± 10.534		
Nurses awareness	127.000 - 281.00	190.095 ± 27.345		

Patient awareness & Patient satisfaction	Patient awareness & nurses awareness	Patient satisfaction & nurses awareness
0.000	0.567	0.000

This table (11) indicated that the total mean score of nurses' awareness (190.095 ±27.345) is more than patients' awareness (188.606 ± 33.625) and patients' awareness is more than their satisfaction (147.578 ± 10.534).

Also, that a highly statistical significant difference between patient awareness and their satisfaction and patient satisfaction & nurses awareness.

Part VII. Ranking of nurses and patients awareness regarding to patient's rights

Table (12) Ranking of nurses' awareness regarding to patient's rights.

Patients rights		%
1	Be informed concerning diagnosis, treatment and prognosis.	90.52
2	Reasonable continuity of care.	86.86
3	Consent and refused treatment	83.94
4	Considerate and respectful care	82.48
5	Response to request	81.02
6	Participate in research studies.	74.46
7	Be informed about other hospital and other health care provider	72.27
8	Advance directive	72.26
9	Be informed of hospital polices and practices	68.62
10	Confidentiality	67.15
11	Privacy	65.69
12	Review the records	64.24

Table (12) illustrates that the majority of nurses (90.52%) had aware regarding patient's rights to be informed concerning diagnosis, treatment and prognosis. while the least percentage was (64.24%) to the right of review the records.

Table (13) Ranking of patients' awareness regarding to patient's rights.

	Patients rights	%
1	Privacy.	86.12
2	Considerate and respectful care.	80.56
3	Review the records.	78.88
4	Get information about diagnosis, treatment and prognosis.	77.78
5	Confidentiality.	77.23
6	Be informed about other hospitals and other health care providers.	73.34
7	Have an advance directive concerning treatment.	72.78
8	Reasonable continuity of care.	72.22
9	Make decision about the plan of care and refuse treatment.	71.67
10	Be informed of hospital polices and practices.	71.11
11	Accept or refuse Participation in research studies.	70.56
12	Hospital response for his/her needs and demand.	70

Table (13) shows that the majority of patients (86.12%) had aware regarding patient's rights to be privacy, followed by considerate and respectful care. While the least percentage was (70%) to the right of hospital response for his/her needs and demand.

Table (14) Ranking of patients' satisfaction about nurses` compliance to their rights.

	Patients rights	%
1	Accept or refuse Participation in research studies.	76.11
2	Confidentiality	65.55
3	Reasonable continuity of care.	53.89
4	Get information about diagnosis, treatment and prognosis.	51.67
5	Make decision about the plan of care and refuse treatment.	43.88
6	Have an advance directive concerning treatment.	32.78
7	Hospital response for his/her needs and demand.	26.66
8	Be informed about other hospitals and other health care providers.	21.11
9	Considerate and respectful care	19.49
10	Be informed of hospital polices and practices.	10.56
11	Privacy.	1.67
12	Review the records	-0-

Table (14) shows that the highest percentage of patients (76.11%) had satisfied regarding patient's rights to accept or refuse Participation in research studies, followed by confidentiality. While the least percentage were (0 % & 1.67%) to the right of review the records and Privacy respectively.

Part I. Level of nurse's awareness about patient's rights

Table (1) Percentage distribution of nurse's awareness regarding to the right to considerate and respectful care

NO. OF NURSES = 137

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
	1-Give a full data concerning his /her personal information and disease history to the concerned nurse on admission to the hospital.	36	26.27	67	48.91	10	7.30	7	5.11	17		
2-Receiving the patient during entering the unit	20	14.60	42	30.66	32	23.35	18	13.14	25	18.25	425	<0.007**
3-Listening to any questions regarding his condition (nursing care) and giving answers.	19	13.87	59	43.07	27	19.70	13	9.49	19	13.87	457	<0.000***
4-Talking to the patient with a simple and understandable manner consistent with his/her educational background	23	16.79	65	47.45	21	15.33	17	12.40	11	8.03	483	<0.000***
5-Understanding the patient feeling and showing empathy.	17	12.41	44	32.12	32	23.36	21	15.32	23	16.79	422	<0.00**
6-Calling the patient in a suitable gentle tone	21	15.33	37	27.01	34	24.81	19	13.87	26	18.98	419	<0.05*
7-Be treated in the same manner like any other patients without discrimination (race, sex, religion.....)	22	16.06	48	35.04	40	29.20	14	10.21	13	9.49	463	<0.000***

* Significant (p<0.05)

Table (2) Percentage distribution of nurse's awareness regarding to the right to be informed about diagnosis, treatment and prognosis.

NO. OF NURSES = 137

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-The patient is given a simple explanation about his diagnosis.	29	21.17	58	42.33	12	8.76	27	19.71	11	8.03	52.745	<0.000***
2-The patient is given an satisfactory explanation about prescribed treatment based on his educational background	25	18.25	70	51.09	15	10.95	17	12.41	10	7.30	87.051	<0.000***
3- The patient can know the names and positions of those who are responsible for his caring program	29	21.16	50	36.50	21	15.33	20	14.60	17	12.41	26.175	<0.000***
4-Providing the patient with continuous assessment of the progress in his condition	40	29.20	70	51.09	17	12.41	8	5.84	2	1.46	113.255	<0.000***
5-be protected from misinformation concerning his treatment and plan of care	41	29.93	51	37.23	15	10.94	16	11.68	14	10.22	43.985	<0.000***
6-The patient should be informed by any change or progress in his/ her health status	42	30.66	50	36.50	22	16.06	11	8.02	12	8.76	45.956	<0.000***
7-The patient share in decision – making concerning the type of treatment and care	51	37.23	43	31.39	24	17.51	13	9.49	6	4.38	53.912	<0.000***

*** very high Significant (p<0.000)

Table (3) Percentage distribution of nurse's awareness regarding to the right to make decisions about the plan of care and refuse treatment.

NO. OF NURSES = 137

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-The patient refuses the treatment at any stage before or during the treatment after he / she signs.	19	13.87	48	35.39	31	22.63	31	22.63	8	5.84	32.745	<0.000***
2-Identifying the different procedure of alternatives for treatment protocol including the benefits and the risks.	13	9.48	45	32.85	33	24.09	20	14.60	26	18.98	22.088	<0.000***
3-Signing a consent form that includes clear items.	46	33.58	55	40.15	15	10.95	13	9.48	8	5.84	67.343	<0.000***
4-Informing the patient with preparation before carrying out care by individual who are involved in his care	51	37.22	49	35.77	16	11.68	5	3.65	16	11.68	65.153	<0.000***
5-The patient must understand the contents of consent form before he signs accept or refuse	42	30.66	54	39.41	16	11.68	8	5.84	17	12.41	56.029	<0.000***
6-Know the preparation necessary to be done prior to any procedure	50	36.49	40	29.20	19	13.87	15	10.95	13	9.49	40.190	<0.000***
7-Taking his written consent form before carrying out of procedure	49	35.77	45	32.85	25	18.25	14	10.21	4	2.92	55.080	<0.000***
8-Explain to the patient the different procedure of treatment and alternatives to choose among them	22	16.05	48	35.04	28	20.44	23	16.79	16	11.68	22.015	<0.000***

*** very high Significant (p<0.000)

Table (4) Percentage distribution of nurse's awareness regarding to the right to have an advance directive concerning treatment.

NO. OF NURSES = 137

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
	1-The patient shouldn't refuse to receive any medical care from any medicine or nursing students.	19	13.86	41	29.93	33	24.09	27	19.71	17		
2-Determine in advance the person who will help the hospital in things related to hospital polices (financial, information.....).	22	16.06	61	44.53	13	9.48	26	18.98	15	10.95	55.518	<0.000***
3-Receiving the highest level of medical care from the medical team	46	33.58	50	36.50	22	16.05	14	10.22	5	3.65	57.197	<0.000***
4-Giving the patient health care by qualified professional's personal.	24	17.51	29	21.17	30	21.90	16	11.68	38	27.74	9.606	<0.05*
5-Take a decision in advance to approve the use of industrial equipments (as ventilator) in case of deteriorated condition	20	14.60	53	38.68	24	17.52	12	8.76	28	20.44	35.007	<0.000***

* Significant (p<0.05)

*** very high Significant (p<0.000)

Table (5) Percentage distribution of nurse's awareness regarding to the right to consideration of privacy.

NO. OF NURSES = 137

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
	1-The patient can be photographed for scientific purpose after taking his permission	31	22.62	51	37.23	19	13.87	12	8.76	24		
2-Discussing the patient health condition with the medical team in privacy	27	19.70	56	40.88	25	18.25	19	13.87	10	7.30	43.693	<0.000***
3-Taking the patient permission before entering the visitors	22	16.05	46	33.58	13	9.49	20	14.60	36	26.28	25.956	<0.000***
4-Not to be interrupted during sleep except for giving care	19	13.87	54	39.42	29	21.16	21	15.33	14	10.22	36.540	<0.000***
5-Closing the windows ,door and covering the patient or putting curtains during check-up or giving the care	27	19.71	53	38.69	28	20.44	19	13.86	10	7.30	37.562	<0.000***

*** very high Significant (p<0.000)

Table (6) Percentage distribution of nurse's awareness regarding to the right to confidentiality.

NO. OF NURSES = 137

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-The patient can give his permission to specified person to see his/ her pertaining records	17	12.41	35	25.55	27	19.70	21	15.33	37	27.01	10.920	< 0.05*
2-Use the patient private condition as conversation with others who are not involved in his caring program.	11	8.02	18	13.14	46	33.58	17	12.41	45	32.85	40.920	<0.000***
3-writing the information concerning the patient in his / her medical record by the responsible individual about his treatment records.	26	18.98	63	45.99	17	12.40	22	16.06	9	6.57	63.693	<0.000***
4-keep his record in place handled by any individuals involved or not involved in his care	31	22.62	54	39.42	26	18.98	18	13.14	8	5.84	43.328	<0.000***

* Significant (p<0.05)

*** very high Significant (p<0.000)

Table (7) Percentage distribution of nurse's awareness regarding to the right to review the records and to have the information.

NO. OF NURSES = 137

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
	1- The patient obtaining a copy of his medical record concerning his condition	18	13.14	39	28.47	31	22.62	28	20.44	21		

* Significant (p<0.05)

Table (8) Percentage distribution of nurse's awareness regarding to the right to make reasonable response to the request for medical care and services.

NO. OF NURSES = 137

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
	1-Be given a care that meets his needs, according to priorities.	42	30.66	61	44.52	21	15.33	5	3.65	8		
2-Accepting the patient desire to leave the hospital before completion of treatment	24	17.51	39	28.47	29	21.17	30	21.90	15	10.95	11.285	< 0.05*
3-The patient is aware of the availability of health services that applied in the hospital.	18	13.14	57	41.61	30	21.90	15	10.94	17	12.41	45.007	<0.000***
4-Daily assessment of the provided health services (clean- feeding.....) to the responsible persons	19	13.86	53	38.69	28	20.44	24	17.52	13	9.49	34.496	<0.000***

* Significant (p<0.05)

*** very high Significant (p<0.000)

Table (9) Percentage distribution of nurse's awareness regarding to the right to be informed about relationships among the hospital ,other health care providers or payers that may influence the patient treatment and care.

NO. OF NURSES = 137

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
	1- Informed with the names of specialists who are working in another health agency which the patient will follow up.	24	17.51	61	44.53	24	17.52	17	12.41	11		

*** very high Significant (p<0.000)

Table (10)Percentage distribution of nurse's awareness regarding to the right to consent or decline to participate in proposed research studies.

NO. OF NURSES = 137

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-Withdraw the patient from scientific research whenever he needs.	25	18.24	42	30.66	29	21.17	23	16.79	18	13.14	12.015	< 0.05*
2-respects the patients desire for not participated in scientific research	43	31.38	58	42.34	14	10.22	12	8.76	10	7.30	69.314	<0.000***
3-informing the patient with the result of the scientific research that he/she participated in it when it finishes	16	11.68	44	32.11	31	22.63	17	12.41	29	21.17	19.314	<0.001***

* Significant (p<0.05)

*** very high Significant (p<0.000)

Table (11) Percentage distribution of nurse's awareness regarding to the right to expect reasonable continuity of care.

NO. OF NURSES = 137

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-The patient continuous the follow up after discharge	35	25.55	62	45.26	27	19.71	3	2.18	10	7.30	78.584	<0.000***
2-Giving the patient the advice and guidance to help him during the follow up to his condition	48	35.04	51	37.23	19	13.87	11	8.02	8	5.84	61.942	<0.000***
3-Transfer the patient to another health agency when the equipment and medication are not available for continuity of care.	38	27.74	56	40.88	24	17.51	11	8.03	8	5.84	57.927	<0.000***
4-Making a periodic health teaching about self care for patients	49	35.76	61	44.53	10	7.30	7	5.11	10	7.30	95.518	<0.000***
5-the patient must understand the contents of consent form before he signs accept or refuse .	38	27.74	44	32.11	23	16.79	13	9.49	19	13.87	25.007	<0.000***

*** very high Significant (p<0.000)

Table (12) Percentage distribution of nurse's awareness regarding to the right to be informed of hospital, policies and practices that relate to patient care, treatment and responsibilities.

NO. OF NURSES = 137

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
	1-Be aware of his rights and responsibilities during his hospitalization	38	27.73	55	40.15	25	18.25	14	10.22	5		
2-Knowing the hospital responsible for solving any problem faced during hospitalization	17	12.40	49	35.77	31	22.63	21	15.33	19	13.87	25.518	<0.000***
3-knowing the details of the cost of care that apply in health agency before or during admission	24	17.52	49	35.77	26	18.98	24	17.52	14	10.21	24.496	<0.000***
4-Receiving a copy of the entire itemized hospital bill for his care upon discharge.	37	27.00	51	37.23	22	16.06	16	11.68	11	8.03	39.314	<0.000***
5-be aware of the rules and regulation of the hospital during admission	35	25.55	47	34.31	24	17.52	16	11.67	15	10.95	26.905	<0.000***

*** very high Significant (p<0.000)

II. Level of patient's awareness about patient's rights:

Table (13) Percentage distribution of patient's awareness regarding to the right to considerate and respectful care.

NO. OF PATIENTS = 180

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-Give a full data concerning his /her personal information and disease history to the concerned nurse on admission to the hospital.	50	27.78	60	33.33	32	17.78	16	8.89	22	12.22	38.444	<0.000***
2-Receiving the patient during entering the unit	41	22.78	69	38.33	33	18.33	21	11.67	16	8.89	48.556	<0.000***
3-Listening to any questions regarding his condition (nursing care) and giving answers.	33	18.34	70	38.89	35	19.44	26	14.44	16	8.89	46.278	<0.000***
4-Talking to the patient with a simple and understandable manner consistent with his/her educational background	29	16.11	63	35.00	46	25.56	27	15.00	15	8.33	38.889	<0.000***
5-Understanding the patient feeling and showing empathy.	35	19.44	52	28.89	39	21.67	28	15.56	26	14.44	11.944	<0.05*
6-Calling the patient in a suitable gentle tone	26	14.44	71	39.45	31	17.22	28	15.56	24	13.33	43.278	<0.000***
7-Be treated in the same manner like any other patients without discrimination (race, sex, religion.....)	14	7.78	54	30.00	50	27.78	41	22.78	21	11.66	34.833	<0.000***

* Significant (p<0.05)

*** very high Significant (p<0.000)

Table (14) Percentage distribution of patient's awareness regarding to the right to be informed about diagnosis, treatment and prognosis.

NO. OF PATIENTS = 180

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
	1-The patient is given a simple explanation about his diagnosis.	50	27.78	61	33.88	28	15.56	13	7.22	28		
2-The patient is given an satisfactory explanation about prescribed treatment based on his educational background	45	25.00	71	39.44	22	12.22	21	11.67	21	11.67	54.222	<0.000***
3- The patient can know the names and positions of those who are responsible for his caring program	47	26.11	66	36.67	30	16.67	21	11.66	16	8.89	46.722	<0.000***
4-Providing the patient with continuous assessment of the progress in his condition	42	23.33	56	31.11	34	18.89	29	16.11	19	10.56	21.611	<0.000***
5-be protected from misinformation concerning his treatment and plan of care	33	18.33	82	45.55	30	16.67	21	11.67	14	7.78	79.722	<0.000***
6-The patient should be informed by any change or progress in his/ her health status	28	15.56	50	27.78	43	23.88	34	18.89	25	13.89	12.056	<0.05*
7-The patient share in decision – making concerning the type of treatment and care	24	13.33	61	33.89	44	24.45	31	17.22	20	11.11	30.944	<0.000***

* Significant (p<0.05)

*** very high Significant (p<0.000)

Table (15) Percentage distribution of patient's awareness regarding to the right to make decisions about the plan of care and refuse treatment.

NO. OF PATIENTS = 180

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-The patient refuses the treatment at any stage before or during the treatment after he / she signs.	41	22.78	52	28.88	41	22.78	23	12.78	23	12.78	17.889	<0.001**
2-Identifying the different procedure of alternatives for treatment protocol including the benefits and the risks.	45	25.00	70	38.89	37	20.56	7	3.89	21	11.66	64.000	<0.000***
3-Signing a consent form that includes clear items.	18	10.00	73	40.56	47	26.11	21	11.67	21	11.67	62.889	<0.000***
4-Informing the patient with preparation before carrying out care by individual who are involved in his care	32	17.78	61	33.89	44	24.44	19	10.56	24	13.33	31.611	<0.000***
5-The patient must understand the contents of consent form before he signs accept or refuse	30	16.67	72	40.00	33	18.33	25	13.89	20	11.11	47.722	<0.000***
6-Know the preparation necessary to be done prior to any procedure	22	12.22	53	29.44	55	30.56	32	17.78	18	10.00	32.944	<0.000***
7-Taking his written consent form before carrying out of procedure	35	19.44	55	30.56	38	21.11	29	16.11	23	12.78	16.222	<0.003**
8-Explain to the patient the different procedure of treatment and alternatives to choose among them	13	7.22	62	34.44	51	28.33	35	19.44	19	10.57	47.778	<0.000***

** highly Significant (p<0.00)

*** very high Significant (p<0.000)

Table (16) Percentage distribution of patient's awareness regarding to the right to have an advance directive concerning treatment.

NO. OF PATIENTS = 180

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-The patient shouldn't refuse to receive any medical care from any medicine or nursing students.	33	18.33	69	38.33	38	21.11	18	10.00	22	12.23	45.056	<0.000***
2-Determine in advance the person who will help the hospital in things related to hospital polices (financial, information.....).	51	28.33	66	36.67	30	16.66	14	7.78	19	10.56	53.722	<0.000***
3-Receiving the highest level of medical care from the medical team	44	24.44	77	42.78	33	18.34	15	8.33	11	6.11	78.333	<0.000***
4-Giving the patient health care by qualified professional's personal.	28	15.56	63	35.00	43	23.89	24	13.33	22	12.22	32.833	<0.000***
5-Take a decision in advance to approve the use of industrial equipments (as ventilator) in case of deteriorated condition	22	12.22	49	27.22	51	28.33	36	20.00	22	12.23	21.833	<0.000***

*** Very high Significant (p<0.000)

Table (17) Percentage distribution of patient's awareness regarding to the right to consideration of privacy.

NO. OF PATIENTS = 180

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
	1-The patient can be photographed for scientific purpose after taking his permission	40	22.21	84	46.67	32	17.78	14	7.78	10		
2-Discussing the patient health condition with the medical team in privacy	43	23.89	66	36.67	31	17.22	29	16.11	11	6.11	45.778	<0.000***
3-Taking the patient permission before entering the visitors	45	25.00	58	32.22	39	21.67	24	13.33	14	7.78	33.389	<0.000***
4-Not to be interrupted during sleep except for giving care	31	17.22	47	26.11	54	30.00	26	14.45	22	12.22	21.278	<0.000***
5-Closing the windows ,door and covering the patient or putting curtains during check-up or giving the care	31	17.22	60	33.33	46	25.56	27	15.00	16	8.89	32.833	<0.000***

*** Very high Significant (p<0.000)

Table (18) Percentage distribution of patient's awareness regarding to the right to confidentiality.

NO. OF PATIENTS = 180

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-The patient can give his permission to specified person to see his/ her pertaining records	32	17.78	81	45.00	33	18.33	21	11.67	13	7.22	77.889	<0.000***
2-Use the patient private condition as conversation with others who are not involved in his caring program.	46	25.56	62	34.44	37	20.56	15	8.33	20	11.11	40.944	<0.000***
3-writing the information concerning the patient in his / her medical record by the responsible individual about his treatment records.	59	32.78	60	33.33	31	17.22	17	9.44	13	7.23	56.111	<0.000***
4-keep his record in place handled by any individuals involved or not involved in his care	27	15.00	64	35.56	44	24.44	23	12.78	22	12.22	35.944	<0.000***

*** Very high Significant (p<0.000)

Table (19) Percentage distribution of patient's awareness regarding to the right to review the records and to have the information.

NO. OF PATIENTS = 180

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1- The patient obtaining a copy of his medical record concerning his condition	40	22.22	60	33.34	55	30.56	17	9.44	8	4.44	58.278	<0.000***

*** Very high Significant (p<0.000)

Table (20) Percentage distribution of patient's awareness regarding to the right to make reasonable response to the request for medical care and services.

NO. OF PATIENTS = 180

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-Be given a care that meets his needs, according to priorities.	50	27.78	57	31.67	33	18.33	32	17.78	8	4.44	40.167	<0.000***
2-Accepting the patient desire to leave the hospital before completion of treatment	47	26.11	64	35.56	33	18.33	26	14.44	10	5.56	46.944	<0.000***
3-The patient is aware of the availability of health services that applied in the hospital.	33	18.33	54	30.00	44	24.44	30	16.67	19	10.56	20.056	<0.000***
4-Daily assessment of the provided health services (clean- feeding.....) to the responsible persons	39	21.67	65	36.11	47	26.11	20	11.11	9	5.00	54.333	<0.000***

*** Very high Significant (p<0.000)

Table (21) percentage distribution of patient's awareness regarding to the right to be informed about relationships among the hospital ,other health care providers or payers that may influence the patient treatment and care.

NO. OF PATIENTS = 180

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1- Informed with the names of specialists who are working in another health agency which the patient will follow up.	26	14.44	68	37.78	51	28.33	23	12.78	12	6.67	58.167	<0.000***

*** Very high Significant (p<0.000)

Table (22) Percentage distribution of patient's awareness regarding to the right to consent or decline to participate in proposed research studies.

NO. OF PATIENTS = 180

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-Withdraw the patient from scientific research whenever he needs.	46	25.56	61	33.89	28	15.56	31	17.21	14	7.78	36.056	<0.000***
2-respects the patients desire for not participated in scientific research	34	18.89	63	35.00	50	27.78	24	13.33	9	5.00	50.056	<0.000***
3-informing the patient with the result of the scientific research that he/she participated in it when it finishes	30	16.67	64	35.56	60	33.33	24	13.33	2	1.11	74.889	<0.000***

*** Very high Significant (p<0.000)

Table (23) Percentage distribution of patient's awareness regarding to the right to expect reasonable continuity of care.

NO. OF PATIENTS = 180

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-The patient continuous the follow up after discharge	40	22.22	67	37.22	46	25.56	20	11.11	7	3.89	60.389	<0.000***
2-Giving the patient the advice and guidance to help him during the follow up to his condition	41	22.78	70	38.89	42	23.33	17	9.44	10	5.56	62.611	<0.000***
3-Transfer the patient to another health agency when the equipment and medication are not available for continuity of care.	34	18.89	53	29.44	37	20.56	31	17.22	25	13.89	12.222	<0.05*
4-Making a periodic health teaching about self care for patients	40	22.22	57	31.67	35	19.44	25	13.89	23	12.78	20.778	<0.000***
5-the patient must understand the contents of consent form before he signs accept or refuse .	14	7.78	56	31.11	31	17.22	33	18.33	46	25.56	28.278	<0.000***

* Significant (p<0.05)

*** very high Significant (p<0.000)

Table (24) percentage distribution of patient's awareness regarding to the right to be informed of hospital, policies and practices that relate to patient care, treatment and responsibilities.

NO. OF PATIENTS = 180

Items	Strongly aware		aware		Neutral		Un aware		Strongly Un aware		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-Be aware of his rights and responsibilities during his hospitalization	51	28.33	64	35.56	42	23.33	12	6.67	11	6.11	62.389	<0.000***
2-Knowing the hospital responsible for solving any problem faced during hospitalization	48	26.67	68	37.78	30	16.67	16	8.88	18	10.00	53.556	<0.000***
3-knowing the details of the cost of care that apply in health agency before or during admission	44	24.44	69	38.34	36	20.00	14	7.78	17	9.44	55.500	<0.000***
4-Receiving a copy of the entire itemized hospital bill for his care upon discharge.	52	28.89	56	31.11	33	18.33	18	10.00	21	11.67	33.722	<0.000***
5-be aware of the rules and regulation of the hospital during admission	25	13.89	72	40.00	49	27.22	26	14.45	8	4.45	68.611	<0.000***

*** very high Significant (p<0.000)

IVI. Level of patient's satisfaction about nurses` compliance to their rights:

Table (25) Percentage distribution of patient's satisfaction about nurses` compliance regarding to considerate and respectful care.

NO. OF PATIENTS = 180

Items	strongly satisfied		satisfied		neutral		dissatisfied		strongly dissatisfied		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-Give a full data concerning his /her personal information and disease history to the concerned nurse on admission to the hospital.	65	36.11	87	48.33	18	10.00	7	3.89	3	1.67	158.222	<0.000***
2-Receiving the patient during entering the unit	0	0.00	52	28.89	35	19.44	41	22.78	52	28.89	4.756	>0.191
3-Listening to any questions regarding his condition (nursing care) and giving answers.	0	0.00	58	32.22	28	15.56	49	27.22	45	25.00	10.533	<0.05*
4-Talking to the patient with a simple and understandable manner consistent with his/her educational background	21	11.66	47	26.11	37	20.56	45	25.00	30	16.67	12.889	<0.05*
5-Understanding the patient feeling and showing empathy.	0	0.00	0	0.00	16	8.89	98	54.44	66	36.67	56.933	<0.000***
6-Calling the patient in a suitable gentle tone	0	0.00	3	1.67	32	17.78	78	43.33	67	37.22	77.911	<0.000***
7-Be treated in the same manner like any other patients without discrimination (race, sex, religion.....)	0	0.00	21	11.66	37	20.56	56	31.11	66	36.67	26.711	<0.000**

* Significant (p<0.05)

Table (26) Percentage distribution of patient's satisfaction about nurses` compliance regarding to be informed about diagnosis, treatment and prognosis.

NO. OF PATIENTS = 180

Items	strongly satisfied		satisfied		neutral		dissatisfied		strongly dissatisfied		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-The patient is given a simple explanation about his diagnosis.	15	8.33	42	23.33	11	6.12	36	20.00	76	42.22	75.056	<0.000***
2-The patient is given an satisfactory explanation about prescribed treatment based on his educational background	27	15.00	57	31.67	36	20.00	36	20.00	24	13.33	18.500	<0.000**
3- The patient can know the names and positions of those who are responsible for his caring program	40	22.22	66	36.67	27	15.00	26	14.44	21	11.67	36.722	<0.000***
4-Providing the patient with continuous assessment of the progress in his condition	13	7.22	42	23.33	5	2.78	58	32.23	62	34.44	74.611	<0.000**
5-be protected from misinformation concerning his treatment and plan of care	33	18.32	82	45.56	30	16.67	21	11.67	14	7.78	79.722	<0.000***
6-The patient should be informed by any change or progress in his/ her health status	1	0.56	60	33.33	56	31.11	30	16.67	33	18.33	62.389	<0.000***
7-The patient share in decision – making concerning the type of treatment and care	6	3.33	57	31.67	42	23.33	66	36.67	9	5.00	83.500	<0.000***

*** very high Significant (p<0.000)

Table (27) Percentage distribution of patient's satisfaction about nurses` compliance regarding to the right to make decisions about the plan of care and refuse treatment.

NO. OF PATIENTS = 180

Items	strongly satisfied		satisfied		neutral		dissatisfied		strongly dissatisfied		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-The patient refuses the treatment at any stage before or during the treatment after he / she signs.	1	0.56	18	10.00	26	14.44	54	30.00	81	45.00	111.056	<0.000***
2-Identifying the different procedure of alternatives for treatment protocol including the benefits and the risks.	9	5.00	51	28.33	4	2.22	67	37.23	49	27.22	86.333	<0.000***
3-Signing a consent form that includes clear items.	4	2.22	65	36.11	28	15.56	58	32.22	25	13.89	70.389	<0.000***
4-Informing the patient with preparation before carrying out care by individual who are involved in his care	32	17.78	61	33.89	44	24.44	19	10.56	24	13.33	31.611	<0.000***
5-The patient must understand the contents of consent form before he signs accept or refuse	4	2.22	74	41.11	40	22.22	37	20.56	25	13.89	72.389	<0.000***
6-Know the preparation necessary to be done prior to any procedure	15	8.33	70	38.89	60	33.33	29	16.12	6	3.33	86.722	<0.000***
7-Taking his written consent form before carrying out of procedure	14	7.78	67	37.22	38	21.11	47	26.11	14	7.78	57.056	<0.000***
8-Explain to the patient the different procedure of treatment and alternatives to choose among them	1	0.56	50	27.78	70	38.88	52	28.89	7	3.89	102.056	<0.000***

*** very high Significant (p<0.000)

Table (28) Percentage distribution of patient's satisfaction about nurses' compliance regarding to have an advance directive concerning treatment.

NO. OF PATIENTS = 180

Items	strongly satisfied		satisfied		neutral		dissatisfied		strongly dissatisfied		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-The patient shouldn't refuse to receive any medical care from any medicine or nursing students.	4	2.23	34	18.89	22	12.22	69	38.33	51	28.33	70.500	<0.000***
2-Determine in advance the person who will help the hospital in things related to hospital polices (financial, information.....).	5	2.78	46	25.56	16	8.89	78	43.33	35	19.44	89.611	<0.000***
3-Receiving the highest level of medical care from the medical team	1	0.56	35	19.44	14	7.78	75	41.68	55	30.56	99.778	<0.000***
4-Giving the patient health care by qualified professional's personal.	5	2.78	49	27.22	38	21.11	39	21.67	49	27.22	36.444	<0.000***
5-Take a decision in advance to approve the use of industrial equipments (as ventilator) in case of deteriorated condition	21	11.67	59	32.78	50	27.78	35	19.44	15	8.33	38.667	<0.000***

*** Very high Significant (p<0.000)

Table (29) Percentage distribution of patient's satisfaction about nurses' compliance regarding to consideration of privacy.

NO. OF PATIENTS = 180

Items	strongly satisfied		satisfied		neutral		Dissatisfied		strongly dissatisfied		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-The patient can be photographed for scientific purpose after taking his permission	51	28.33	94	52.22	28	15.56	6	3.33	1	0.56	160.500	<0.000***
2-Discussing the patient health condition with the medical team in privacy	43	23.89	66	36.67	31	17.22	29	16.11	11	6.11	45.778	<0.000***
3-Taking the patient permission before entering the visitors	1	0.56	42	23.33	20	11.11	63	35.00	54	30.00	71.389	<0.000***
4-Not to be interrupted during sleep except for giving care	0	0.00	24	13.33	64	35.56	52	28.89	40	22.22	19.467	<0.000***
5-Closing the windows ,door and covering the patient or putting curtains during check-up or giving the care	41	22.78	65	36.12	46	25.56	27	15.00	1	0.56	63.111	<0.000***

*** Very high Significant (p<0.000)

Table (30) Percentage distribution of patient's satisfaction about nurses' compliance regarding to the right of confidentiality.

NO. OF PATIENTS = 180

Items	strongly satisfied		satisfied		neutral		Dissatisfied		strongly dissatisfied		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-The patient can give his permission to specified person to see his/ her pertaining records	21	11.67	63	35.00	21	11.66	45	25.00	30	16.67	36.000	<0.000***
2-Use the patient private condition as conversation with others who are not involved in his caring program.	28	15.56	62	34.44	5	2.78	45	25.00	40	22.22	49.944	<0.000***
3-writting the information concerning the patient in his / her medical record by the responsible individual about his treatment records.	59	32.78	60	33.33	31	17.23	17	9.44	13	7.22	56.111	<0.000***
4-keep his record in place handled by any individuals involved or not involved in his care	27	15.00	64	35.56	44	24.44	23	12.78	22	12.22	35.944	<0.000***

*** very high Significant (p<0.000)

Table (31) Percentage distribution of patient's satisfaction about nurses` compliance regarding to the right to review the records and to have the information.

NO. OF PATIENTS = 180

Items	strongly satisfied		satisfied		neutral		dissatisfied		strongly dissatisfied		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1- The patient obtaining a copy of his medical record concerning his condition	0	0.00	0	0.00	0	0.00	26	14.44	154	85.56	91.022	<0.000***

*** Very high Significant (p<0.000)

Table (32) Percentage distribution of patient's satisfaction about nurses` compliance regarding to the right to make reasonable response to the request for medical care and services.

NO. OF PATIENTS = 180

Items	strongly satisfied		satisfied		neutral		Dissatisfied		strongly dissatisfied		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-Be given a care that meets his needs, according to priorities.	3	1.67	23	12.78	33	18.33	70	38.89	51	28.33	73.556	<0.000***
2-Accepting the patient desire to leave the hospital before completion of treatment	47	26.11	64	35.56	33	18.33	26	14.44	10	5.56	46.944	<0.000***
3-The patient is aware of the availability of health services that applied in the hospital.	13	7.23	69	38.33	8	4.44	60	33.33	30	16.67	83.722	<0.000***
4-Daily assessment of the provided health services (clean- feeding.....) to the responsible persons	1	0.56	1	0.55	0	0.00	82	45.56	96	53.33	174.267	<0.000***

*** very high Significant (p<0.000)

Table (33) percentage distribution of patient's satisfaction about nurses` compliance regarding to be informed about relationships among the hospital ,other health care providers or payers that may influence the patient treatment and care.

NO. OF PATIENTS = 180

Items	strongly satisfied		satisfied		neutral		dissatisfied		strongly dissatisfied		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1- Informed with the names of specialists who are working in another health agency which the patient will follow up.	0	0.00	29	16.11	9	5.00	75	41.67	67	37.22	65.244	<0.000***

*** very high Significant (p<0.000)

Table (34) Percentage distribution of patient's satisfaction about nurses` compliance regarding to the right to consent or decline to participate in proposed research studies.

NO. OF PATIENTS = 180

Items	strongly satisfied		Satisfied		neutral		Dissatisfied		strongly dissatisfied		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-Withdraw the patient from scientific research whenever he needs.	46	25.55	61	33.89	28	15.56	31	17.22	14	7.78	36.056	<0.000**
2-respects the patients desire for not participated in scientific research	0	0.00	2	1.11	1	0.56	62	34.44	115	63.89	199.422	<0.000**
3-informing the patient with the result of the scientific research that he/she participated in it when it finishes	0	0.00	0	0.00	0	0.00	0	0.00	180	100.00	-	-

*** very high Significant (p<0.000)

Table (35) percentage distribution of patient's satisfaction about nurses' compliance regarding to the right to expect reasonable continuity of care.

NO. OF PATIENTS = 180

Items	strongly satisfied		Satisfied		neutral		dissatisfied		strongly dissatisfied		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-The patient continuous the follow up after discharge	1	0.55	43	23.89	43	23.89	50	27.78	43	23.89	43.556	<0.000***
2-Giving the patient the advice and guidance to help him during the follow up to his condition	5	2.78	59	32.78	32	17.78	37	20.56	47	26.12	45.222	<0.000***
3-Transfer the patient to another health agency when the equipment and medication are not available for continuity of care.	44	24.44	69	38.33	36	20.01	31	17.22	0	0.00	18.978	<0.000***
4-Making a periodic health teaching about self care for patients	2	1.11	37	20.56	40	22.21	64	35.56	37	20.56	54.389	<0.000***
5-the patient must understand the contents of consent form before he signs accept or refuse .	29	16.11	65	36.11	46	25.56	32	17.78	8	4.44	49.722	<0.000***

*** very high Significant (p<0.000)

Table (36) percentage distribution of patient's satisfaction about nurses` compliance regarding to be informed of hospital, policies and practices that relate to patient care, treatment and responsibilities.

NO. OF PATIENTS = 180

Items	strongly satisfied		satisfied		neutral		Dissatisfied		strongly dissatisfied		X ²	P-value
	N	%	N	%	N	%	N	%	N	%		
1-Be aware of his rights and responsibilities during his hospitalization	0	0.00	41	22.78	13	7.22	78	43.33	48	26.67	47.511	<0.000***
2-Knowing the hospital responsible for solving any problem faced during hospitalization	0	0.00	0	0.00	0	0.00	0	0.00	180	100.00		
3-knowing the details of the cost of care that apply in health agency before or during admission	31	17.23	56	31.11	15	8.33	43	23.89	35	19.44	25.444	<0.000***
4-Receiving a copy of the entire itemized hospital bill for his care upon discharge.	33	18.33	56	31.11	19	10.56	30	16.67	42	23.33	21.389	<0.000***
5-be aware of the rules and regulation of the hospital during admission	0	0.00	0	0.00	1	0.56	84	46.66	95	52.78	88.033	<0.000***

*** Very high Significant (p<0.000)